# 2024



CLASSIC (HMO)



## **SUMMARY OF BENEFITS**

**1-866-535-8343** (TTY: 711)

KelseyCareAdvantage.com

#### PRE-ENROLLMENT CHECKLIST

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at 713-442-CARE (2273) or toll-free at 1-866-535-8343 (TTY users can call 711).

#### **Understanding the Benefits**

Review the full list of benefits found in the <i>Evidence of Coverage (EOC)</i> , especially for those services that you routinely see a doctor. Visit www.KelseyCareAdvantage.com or call 1-866-535-8343 (TTY users can call 711) to view a copy of the EOC.
Review the <i>Provider Directory</i> (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
Review the <i>Pharmacy Directory</i> to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

#### **Understanding Important Rules**

In addition to your monthly plan premium (if applicable), you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
Benefits, premiums and/or copayments/coinsurance may change on January 1, 2025.
Except in emergency or urgent situations, we do not cover services by Out-of-Network providers (doctors who are not listed in the provider directory).

#### **GENERAL PLAN INFORMATION**

Tips for comparing your Medicare choices	This Summary of Benefits booklet gives you a summary of what KelseyCare Advantage Classic (HMO) covers and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage."
	<ul> <li>Tips for comparing your Medicare choices:</li> <li>If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on <a href="http://www.medicare.gov">http://www.medicare.gov</a>.</li> <li>If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare &amp; You" handbook. View it online at <a href="http://www.medicare.gov">http://www.medicare.gov</a> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users can call 1-877-486-2048.</li> </ul>
Sections in this book	<ul> <li>Things to know about KelseyCare Advantage Classic</li> <li>Monthly Premium, Deductible, Limits on How Much You Pay for Covered Services</li> <li>Covered Medical and Hospital Benefits</li> <li>Prescription Drug Benefits</li> </ul>
Hours of Operation	Hours are 8:00 a.m. to 8:00 p.m. local time, seven days a week, from October 1 – March 31. From April 1 – September 30, Monday through Friday, hours are 8:00 a.m. to 8:00 p.m. local time. Messaging service used on weekends, after hours, and on federal holidays.
<ul> <li>If you are a member of this plan, call toll-free 1-866-535-8343 (TTY us call 711).</li> <li>If you are not a member of this plan, call toll-free 1-800-663-7146 (TTY can call 711).</li> <li>Our website: www.KelseyCareAdvantage.com</li> </ul>	
Who Can Join?	To join KelseyCare Advantage, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area.
	Our service area includes the following counties in Texas: Brazoria, Fort Bend, Harris, Montgomery, and Galveston (excluding the island).

## Which doctors and hospitals can I use?

KelseyCare Advantage Classic has a network of doctors, hospitals, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

Out-of-Network/non-contracted providers are under no obligation to treat KelseyCare Advantage members, except in emergency situations. Please call our customer service number or see your *Evidence of Coverage* for more information, including the cost sharing that applies to Out-of-Network services.

## Which pharmacies can I use?

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

Some of our network pharmacies have preferred cost-sharing. You may pay less if you use these pharmacies.

You can see our plan's provider directory and pharmacy directory at our website (www.KelseyCareAdvantage.com). Or, call us at the phone numbers above, and we will send you a copy of the provider and pharmacy directories.

#### What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers – and more.

Our plan members get all of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.

Our plan members also get more than what is covered by Original Medicare. Some of the extra benefits are outlined in this booklet.

We cover Part D drugs. We cover Part B drugs such as chemotherapy and some drugs administered by your provider.

You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, (www.KelseyCareAdvantage.com). Or, call us and we will send you a copy of the formulary. The formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

## How will I determine my drug costs?

Our plan groups each medication into one of 6 "tiers." You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur after you meet your deductible: Initial Coverage, Coverage Gap, and Catastrophic Coverage.

#### **Summary of Benefits**

January 1, 2024 - December 31, 2024

#### Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services

	KelseyCare Advantage Classic (HMO)		
How much is the monthly premium?  \$0 per month. In addition, you must continue to keep paying your Medicare Part E			
How much is the deductible?	This plan does not have a medical deductible.		
Is there any limit on how much I will pay for my covered	Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care. If you reach the limit on the out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.		
services?	Please note that you will still need to pay your monthly Part B premiums and cost sharing for your Part D prescription drugs.		
(Maximum Out-of-Pocket Responsibility)  Your yearly limit(s) in this plan:  • \$3,450 for services you receive from In-Network providers.			
Is there a limit on how much the plan will pay?	Our plan has a coverage limit every year for certain In-Network benefits. Contact us for the services that apply.		
Our plan covers 90 days for an inpatient hospital stay.  Our plan also covers 60 "lifetime reserve days." These are "extra" day cover. If your hospital stay is longer than 90 days, you can use these Once you have used up these extra 60 days, your inpatient hospital be limited to 90 days, per benefit period.  In-Network:  \$325 copay per stay \$0 copay per day for lifetime reserve days (if available)			
Outpatient Hospital Coverage <sup>1,2</sup>	In-Network:  • \$300 copay		
Ambulatory Surgery Center (ASC) <sup>1,2</sup>	In-Network:  • \$225 copay		

	KelseyCare Advantage Classic (HMO)			
Doctor Visits (Primary Care Providers and Specialists) <sup>1,2</sup>	<ul> <li>In-Network office visit:</li> <li>Primary care: \$0 copay</li> <li>Specialist: \$25 copay</li> </ul>			
Preventive Care	In-Network:  • \$0 copay			
	Preventive services include:  Abdominal aortic aneurysm screening  Alcohol misuse counseling  Bone mass sigmoidoscopy)  Breast cancer screening  Breast cancer screening  Breast cancer screening  Breast cancer bliabetes screening  (mammogram)  Cardiovascular disease (behavioral therapy)  Cervical and vaginal cancer screening  Any additional preventive services approved by Medicare during the contract year will be covered.  Colorectal cancer screenings  (Colonoscopy, Fecal occult blood test, Flexible sigmoidoscopy)  Depression screening of tobacco-related disease)  Vaccines, including Flu shots, hepatitis B shots, pneumococcal shots  "Welcome to Medicare" preventive visit (onettime)  Yearly "Wellness" visit			
Emergency Care	\$120 copay  If you are admitted to the hospital within 3 days, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.			
Urgently Needed Services	\$25 copay			

	KelseyCare Advantage Classic (HMO)		
Diagnostic Services, Labs, Imaging <sup>1,2</sup>	Diagnostic radiology services (such as MRIs, CT scans):  In-Network: \$0 to \$150 copay, depending on the service  Diagnostic tests and procedures:  In-Network: \$0 to \$25 copay, depending on the service  Lab services:  In-Network: \$0 copay  Outpatient X-Rays:  In-Network: \$0 copay  Therapeutic radiology services (such as radiation treatment for cancer):		
Hearing Services <sup>1,2</sup>	<ul> <li>In-Network: \$50 copay</li> <li>Exam to diagnose and treat hearing and balance issues:</li> <li>In-Network: \$25 copay</li> <li>Routine hearing exam:</li> <li>In-Network: \$0 copay. You are covered for up to 1 routine hearing exam every year.</li> <li>Hearing aid allowance:</li> <li>Our plan pays up to \$750 maximum plan coverage amount per ear for hearing aid benefits every three years. You pay any amount over this plan-allowed amount.</li> </ul>		
Medicare-covered Dental Services 1,2 (see the additional benefits section for other dental services available)	Medicare covered dental services: (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth):  In-Network:  \$25 copay		

	KelseyCare Advantage Classic (HMO)			
Vision Services	Routine eye exam and eyewear:			
	In-Network only:			
	\$0 copay for 1 routine vision exam every year			
	\$75 plan coverage limit for eyewear, glasses and/or contact lenses every year unrelated to post-cataract surgery. Allowance can only be used on one date of service.			
	In-Network:			
	<ul> <li>\$0 to \$25 copay for each exam to diagnose and treat diseases of the eye</li> <li>\$0 copay for each annual glaucoma screening</li> </ul>			
	Eyeglasses or contact lenses after cataract surgery:			
	In-Network: \$0 copay			
Mental Health	Inpatient visit:			
Services (including inpatient) <sup>1,2</sup>	Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital.			
	<u>In-Network</u> :			
	<ul> <li>\$325 copay per stay</li> <li>\$0 copay per day for lifetime reserve days (if available)</li> </ul>			
	Outpatient individual or group therapy visit:			
	In-network: \$20 copay			
Skilled Nursing	Our plan covers up to 100 days in a SNF per benefit period.			
Facility (SNF) <sup>1,2</sup>	In-Network:			
	\$0 copay per day for days 1-20 \$125 copay per day for days 21-100			
Physical	In-Network:			
Therapy <sup>1,2</sup>	• \$10 copay			
Ambulance	In-Network:			
(Medicare-covered ground and air transportation services)	\$100 copay for each one-way trip			

	KelseyCare Advantage Classic (HMO)				
Transportation	• \$0 copay				
	This plan covers up to 20 one-way trips every year to plan-approved locations.				
	Transportation is limited to medical appointments and medical facilities within KelseyCare Advantage plan service area				
	Wheelchair-accessible vehicles need to be requested at least 24 hours in advance				
	This benefit does not cover transportation by stretcher or ambulance (ALS or BLS)				
	A trip is one-way transportation; a round trip is 2 trips				
	Our SSBCI transportation benefit is available to members with certain chronic health conditions that include ESRD, cancer and severe hematological disorder. These members can receive unlimited non-emergency transportation trips to their medical appointments for dialysis, infusion chemotherapy, radiation therapy and coumadin clinic.				
Medicare Part B	Part B chemotherapy drugs, insulin, and other Part B drugs:				
Drugs <sup>1</sup>	In-Network:				
	0% to 20% coinsurance				

#### **Prescription Drug Benefits - Part D**

#### **Initial Coverage Limit**

You will pay a yearly deductible of \$100 on Tiers 3, 4, and 5 drugs. You must pay the full cost of your Tiers 3, 4, and 5 drugs until you reach the plan's deductible amount. There is no deductible for Insulin. After you pay your yearly deductible, you pay the following until your total yearly drug cost reach \$5,030. Total yearly drug costs are the total drug cost paid by both you and our Part D plan.

You may get your drugs at network retail and mail-order pharmacies.

#### Standard Retail and Mail Order Cost-Sharing (Initial Coverage Limit)

Tier	30-day supply	90-day supply	
Tier 1 (Preferred Generic)	\$3 copay	\$9 copay	
Tier 2 (Generic)	\$15 copay	\$45 copay	
Tier 3 (Preferred Brand)	\$45 copay	\$135 copay	
Tier 4 (Non-Preferred Drug)	\$90 copay	\$270 copay	
Tier 5 (Specialty Tier)	31% coinsurance	A long-term supply is not available on Tier 5.	
Tier 6 (Select Care Drugs)	\$0 copay	\$0 copay	

**Important Message About What You Pay for Insulin** - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on, even if you haven't paid your deductible.

#### Preferred Retail and Mail Order Cost-Sharing (initial Coverage Limit)

Tier	30-day supply	90-day supply
Tier 1 (Preferred Generic)	\$0 copay	\$0 copay
Tier 2 (Generic)	\$0 copay	\$0 copay
Tier 3 (Preferred Brand)	\$40 copay	\$100 copay
Tier 4 (Non-Preferred Drug)	\$80 copay	\$200 copay
Tier 5 (Specialty Tier)	31% coinsurance	A long-term supply is not available on Tier 5.
Tier 6 (Select Care Drugs)	\$0 copay	\$0 copay

**Important Message About What You Pay for Insulin** - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on, even if you haven't paid your deductible.

If you reside in a long-term care facility, you pay the same as at a retail pharmacy. You may get drugs from an out of network pharmacy but may pay more than you pay at an In-Network pharmacy.

#### **Coverage Gap**

Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030.

After you enter the coverage gap, you pay 25% of the plan's negotiated price for covered brand name drugs and 25% of the plan's negotiated price for covered generic drugs until your out-of-pocket costs total \$8,000, which is the end of the coverage gap. KelseyCare Advantage offers additional gap coverage for Tier 1, Tier 2, and Tier 6 drugs. Not everyone will enter the coverage gap.

Under this plan, you may pay even less for the brand and generic drugs on the formulary. Your cost varies by tier. You will need to use your formulary to locate your drug's tier. See the chart that follows to find out how much it will cost you.

#### Standard Retail and Mail Order Cost-Sharing (Coverage Gap)

Tier	Drugs Covered	30-day supply	90-day supply
Tier 1 (Preferred Generic)	All	\$3 copay	\$9 copay
Tier 2 (Generic)	All	\$15 copay	\$45 copay
Tier 6 (Select Care Drugs)	All	\$0 copay	\$0 copay

#### Preferred Retail and Mail Order Cost-Sharing (Coverage Gap)

Tier	Drugs Covered	30-day supply	90-day supply
Tier 1 (Preferred Generic)	All	\$0 copay	\$0 copay
Tier 2 (Generic)	All	\$0 copay	\$0 copay
Tier 6 (Select Care Drugs)	All	\$0 copay	\$0 copay

**Important Message About What You Pay for Insulin** - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on, even if you haven't paid your deductible.

#### **Catastrophic Coverage**

You enter the Catastrophic Coverage Stage when your out-of-pocket costs have reached the \$8,000 limit for the calendar year. Once you are in the Catastrophic Coverage Stage, you will stay in this payment stage until the end of the calendar year.

• During this payment stage, the plan pays the full cost for your covered Part D drugs. You pay nothing.

#### **Additional Prescription Drug Benefits**

As part of the plan's enhanced drug coverage for Calendar Year 2024, the plan covers the following Tier 2 excluded drugs: Sildenafil (generic Viagra), Vitamin D2, Folic Acid, and Vitamin B12. Payments you make for excluded drugs are not included in your out-of-pocket costs.

#### **Additional Medical Benefits**

	KelseyCare Advantage Classic (HMO)
Acupuncture <sup>1,2</sup>	Annually the plan covers up to 12 acupuncture visits within 90 days for chronic low back pain; 8 additional sessions if improvement shown. No more than 20 acupuncture treatments can be given yearly.  In network:  \$20 copay
Foot Care (podiatry services) <sup>1,2</sup>	Foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions:  In-Network:  \$25 copay
Medical Equipment/ Supplies (Durable medical equipment, diabetes supplies, prosthetic devices and related medical supplies)¹	<ul> <li>Durable medical equipment:</li> <li>In-Network:</li> <li>20% coinsurance</li> <li>Diabetes monitoring supplies:</li> <li>In-Network:</li> <li>You pay 0% coinsurance for meters and test strips, if you use a preferred brand (Roche and LifeScan).</li> <li>You pay 0% coinsurance for lancets, lancet devices and control solutions.</li> <li>Non-preferred brands of diabetic supplies (includes meters and test strips) are not covered.</li> <li>Therapeutic shoes or inserts and Prosthetic devices:</li> <li>In-Network:</li> <li>20% coinsurance</li> <li>Continuous Glucose Monitors – Preferred Brands: Dexcom G6 and G7:</li> <li>In-Network:</li> <li>Continuous blood glucose monitors 15% coinsurance at retail pharmacy and 20% coinsurance at DME vendor. Preferred CGMs are Dexcom G6 and Dexcom G7, all other CGMs are subject to step therapy. All other DME is 20% coinsurance.</li> </ul>
Wellness Programs (e.g., fitness)	You pay a \$0 copay for OnePass – Access to a participating gym network, on- demand and livestreaming digital content and a comprehensive cognitive program called BrainHQ.

	KelseyCare Advantage Classic (HMO)
Chiropractic Care <sup>1,2</sup>	Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position):  In-Network:  \$20 copay
Diabetes Self- Management Training <sup>1,2</sup>	In-Network:  • \$0 copay
Home Health Care <sup>1,2</sup>	In-Network:  • \$10 copay
Hospice	You pay nothing for hospice care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care. Hospice is covered outside of our plan. Please contact us for more details.
Outpatient Substance Abuse <sup>1,2</sup>	Individual or group therapy visit: In-Network:  • \$20 copay
Surgery <sup>1,2</sup>	In-Network:  • \$300 copay at outpatient hospital  • \$225 copay at ambulatory surgery center
Over-the-Counter Items (OTC)	You receive a \$40 allowance every 3 months for OTC items.
Renal Dialysis <sup>1,2</sup>	In-Network:  • 20% coinsurance
Telemedicine visits	E-Visits and Video Visits are a covered benefit for Kelsey-Seybold primary care and specialty physicians.  In-Network:  PCP: Phone, E-Visits and Video Visits with a PCP: \$0 copay  Specialist: Specialty, Mental Health and other providers — Phone, E-Visits and Video Visits: \$15 copay

	KelseyCare Advantage Classic (HMO)
Outpatient Rehabilitation <sup>1,2</sup>	Cardiac (heart) rehab services (for a maximum of 2 one-hour sessions per day for up to 36 sessions over 36 weeks):  In-Network:  \$25 copay  Occupational therapy:  In-Network:  \$10 copay
Preventive Dental Services	In-Network:
Optional Dental Services (applicable only if purchased)	You have the option to enroll in an optional supplemental Dental benefit for an additional monthly premium of \$32.80.  Coverage Description:  Annual Maximum – \$3,000  Annual Deductible – \$25  Basic Services (Type II) – You pay 20%  Major Services (Type III) – You pay 50%
Flex Wallet Card	Your coverage includes a \$500 annual flex wallet card benefit for dental, vision, and hearing services. You can use this allowance to pay for out-of-pocket amounts due to these providers. You will have access to these funds using an issued debit card.  Unused allowances do not carry over to the next calendar year.



**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-866-535-8343. Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-866-535-8343. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务, 帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务, 请致电 1-866-535-8343。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯 服務。如需翻譯服務,請致電 1-866-535-8343。我們講中文的人員將樂意為您提供幫助。這 是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-866-535-8343. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-866-535-8343. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-866-535-8343 sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser

Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-866-535-8343. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 -866-535-8343번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-866-535-8343. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على 1-864-535-8343. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या द□ की योजना के बारे में आपके किसी भी प्रश्न के ज□ब देने के लिए हमारे पास मुफ्त दुभाषिया से□एँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-866-535-8343 पर फोन करें. कोई व्यक्ति जो हिन्दी बोल□ हाआपकी मदद कर सक□ ह□ यह एक मुफ्त से□ ह□

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-866-535-8343. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Portuguese:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-866-535-8343. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-866-535-8343. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-866-535-8343. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがありますございます。通訳をご用命になるには、

**1-866-535-8343**にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。

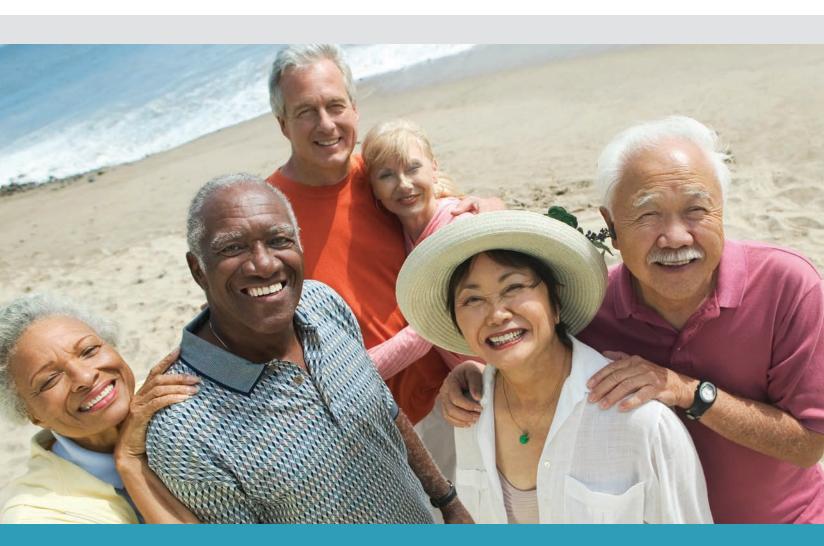


This information is not a complete description of benefits. Call 1-866-535-8343 for more information. TTY users can call 711.

KelseyCare Advantage is offered by KS Plan Administrators, LLC, an HMO with a Medicare contract. Enrollment in KelseyCare Advantage depends on contract renewal. Contact the plan for more information.

## 2024 HONOR (HMO)





## **SUMMARY OF BENEFITS**

**1-866-535-8343** (TTY: 711)

KelseyCareAdvantage.com

#### PRE-ENROLLMENT CHECKLIST

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at 713-442-CARE (2273) or toll-free at 1-866-535-8343 (TTY users can call 711).

#### **Understanding the Benefits**

Review the full list of benefits found in the <i>Evidence of Coverage (EOC)</i> , especially for those services that you routinely see a doctor. Visit www.KelseyCareAdvantage.com or call 1-866-535-8343 (TTY users can call 711) to view a copy of the EOC.
Review the <i>Provider Directory</i> (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.

#### **Understanding Important Rules**

In addition to your monthly plan premium (if applicable), you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
Benefits, premiums and/or copayments/coinsurance may change on January 1, 2025.
Except in emergency or urgent situations, we do not cover services by Out-of-Network providers (doctors who are not listed in the provider directory).

#### **GENERAL PLAN INFORMATION**

Tips for comparing your Medicare choices	<ul> <li>This Summary of Benefits booklet gives you a summary of what KelseyCare Advantage Honor (HMO) covers and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage."</li> <li>Tips for comparing your Medicare choices:</li> <li>If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on <a href="http://www.medicare.gov">http://www.medicare.gov</a>.</li> <li>If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare &amp; You" handbook. View it online at <a href="http://www.medicare.gov">http://www.medicare.gov</a> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users can call 1-877-486-2048.</li> </ul>
Sections in this book	<ul> <li>Things to know about KelseyCare Advantage Honor</li> <li>Monthly Premium, Deductible, Limits on How Much You Pay for Covered Services</li> <li>Covered Medical and Hospital Benefits</li> </ul>
Hours of Operation	Hours are 8:00 a.m. to 8:00 p.m. local time, seven days a week, from October 1 – March 31. From April 1 – September 30, Monday through Friday, hours are 8:00 a.m. to 8:00 p.m. local time. Messaging service used on weekends, after hours, and on federal holidays.
Phone numbers and Website	<ul> <li>If you are a member of this plan, call toll-free 1-866-535-8343 (TTY users can call 711).</li> <li>If you are not a member of this plan, call toll-free 1-800-663-7146 (TTY users can call 711).</li> <li>Our website: www.KelseyCareAdvantage.com</li> </ul>
Who Can Join?	To join KelseyCare Advantage, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area.  Our service area includes the following counties in Texas: Austin, Brazoria, Chambers, Fort Bend, Grimes, Harris, Liberty, Montgomery, San Jacinto, Walker, Waller, Wharton, and Galveston (excluding the island).

## Which doctors and hospitals can I use?

KelseyCare Advantage Honor has a network of doctors, hospitals, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

Out-of-Network/non-contracted providers are under no obligation to treat KelseyCare Advantage members, except in emergency situations. Please call our customer service number or see your *Evidence of Coverage* for more information, including the cost sharing that applies to Out-of-Network services.

#### What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers – and more.

Our plan members get all of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.

Our plan members also get more than what is covered by Original Medicare. Some of the extra benefits are outlined in this booklet.

We cover Part B drugs such as chemotherapy and some drugs administered by your provider. This plan does not cover Part D prescription drugs.

#### **Summary of Benefits**

January 1, 2024 - December 31, 2024

#### Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services

	KelseyCare Advantage Honor (HMO)
How much is the	\$0 per month.
monthly premium?	In addition, you must continue to keep paying your Medicare Part B premium.
How much is the deductible?	This plan does not have a medical deductible.
Is there any limit on how much I will pay for my covered	Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care. If you reach the limit on the out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.
services?	Please note that you will still need to pay your monthly Part B premiums.
(Maximum Out-of-	Your yearly limit(s) in this plan:
Pocket Responsibility)	\$3,850 for services you receive from In-Network providers.
Is there a limit on how much the plan will pay?	Our plan has a coverage limit every year for certain In-Network benefits. Contact us for the services that apply.
Inpatient Hospital	Our plan covers 90 days for an inpatient hospital stay.
Coverage <sup>1,2</sup>	Our plan also covers 60 "lifetime reserve days." These are "extra" days that we cover. If your hospital stay is longer than 90 days, you can use these extra days. Once you have used up these extra 60 days, your inpatient hospital coverage will be limited to 90 days, per benefit period.
	In-Network:
	<ul><li>\$295 copay per stay</li><li>\$0 copay per day for lifetime reserve days (if available)</li></ul>
Outpatient	In-Network:
Hospital Coverage <sup>1,2</sup>	• \$200 copay
Ambulatory	In-Network:
Surgery Center (ASC) <sup>1,2</sup>	• \$175 copay

	KelseyCare Advantage Honor (HMO)
Doctor Visits (Primary Care Providers and Specialists) <sup>1,2</sup>	In-Network office visit:  Primary care: \$0 copay  Specialist: \$10 copay
Preventive Care	In-Network:  • \$0 copay  Preventive services include:  • Abdominal aortic aneurysm screening • Alcohol misuse counseling • Bone mass measurement • Breast cancer screening (mammogram) • Cardiovascular disease • \$0 copay  Colorectal cancer screenings (Colonoscopy, Fecal occult blood test, Flexible sigmoidoscopy)
	(behavioral counseling therapy) Prostate cancer preventive visit (one-time) vaginal cancer screening Any additional preventive services approved by Medicare during the contract year will be covered.
Emergency Care	\$120 copay  If you are admitted to the hospital within 3 days, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.
Urgently Needed Services	\$5 copay

	KelseyCare Advantage Honor (HMO)
Diagnostic Services, Labs, Imaging <sup>1,2</sup>	Diagnostic radiology services (such as MRIs, CT scans):  In-Network: \$0 to \$150 copay, depending on the service  Diagnostic tests and procedures:  In-Network: \$0 to \$25 copay, depending on the service  Lab services:  In-Network: \$0 copay  Outpatient X-Rays:  In-Network: \$0 copay  Therapeutic radiology services (such as radiation treatment for cancer):  In-Network: \$50 copay
Hearing Services <sup>1,2</sup>	<ul> <li>Exam to diagnose and treat hearing and balance issues:         <ul> <li>In-Network: \$0 copay</li> </ul> </li> <li>In-Network: \$0 copay. You are covered for up to 1 routine hearing exam every year.</li> <li>Hearing aid allowance:         <ul> <li>Our plan pays up to \$750 maximum plan coverage amount per ear for hearing aid benefits every three years. You pay any amount over this plan-allowed amount.</li> </ul> </li> </ul>
Medicare-covered Dental Services 1,2 (see the additional benefits section for other dental services available)	Medicare covered dental services: (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth):  In-Network:  \$0 copay

	KelseyCare Advantage Honor (HMO)
Vision Services	Routine eye exam and eyewear:
	In-Network only:
	\$0 copay for 1 routine vision exam every year
	\$125 plan coverage limit for eyewear, glasses and/or contact lenses every year unrelated to post-cataract surgery. Allowance can only be used on one date of service.
	In-Network:
	<ul> <li>\$0 copay for each exam to diagnose and treat diseases of the eye</li> <li>\$0 copay for each annual glaucoma screening</li> </ul>
	Eyeglasses or contact lenses after cataract surgery:
	In-Network: \$0 copay
Mental Health	Inpatient visit:
Services (including inpatient) <sup>1,2</sup>	Our plan covers up to 190 days in a lifetime for inpatient mental health care in a psychiatric hospital. The inpatient hospital care limit does not apply to inpatient mental services provided in a general hospital.
	<u>In-Network</u> :
	<ul><li>\$295 copay per stay</li><li>\$0 copay per day for lifetime reserve days (if available)</li></ul>
	Outpatient individual or group therapy visit:
	In-network: \$20 copay
Skilled Nursing Facility (SNF) <sup>1,2</sup>	Our plan covers up to 100 days in a SNF per benefit period.  In-Network:
	\$0 copay per day for days 1-20 \$125 copay per day for days 21-100
Physical	In-Network:
Therapy <sup>1,2</sup>	• \$10 copay
Ambulance	In-Network:
(Medicare-covered ground and air transportation services)	\$225 copay for each one-way trip

	KelseyCare Advantage Honor (HMO)
Transportation	• \$0 copay
	This plan covers up to 20 one-way trips every year to plan-approved locations.
	Transportation is limited to medical appointments and medical facilities within KelseyCare Advantage plan service area
	Wheelchair-accessible vehicles need to be requested at least 24 hours in advance
	This benefit does not cover transportation by stretcher or ambulance (ALS or BLS)
	A trip is one-way transportation; a round trip is 2 trips
	Our SSBCI transportation benefit is available to members with certain chronic health conditions that include ESRD, cancer and severe hematological disorder. These members can receive unlimited non-emergency transportation trips to their medical appointments for dialysis, infusion chemotherapy, radiation therapy and coumadin clinic.
Medicare Part B	Part B chemotherapy drugs, insulin, and other Part B drugs:
Drugs <sup>1</sup>	In-Network:
	0% to 20% coinsurance

#### **Additional Medical Benefits**

	KelseyCare Advantage Honor (HMO)
Acupuncture <sup>1,2</sup>	Annually the plan covers up to 12 acupuncture visits within 90 days for chronic low back pain; 8 additional sessions if improvement shown. No more than 20 acupuncture treatments can be given yearly.  In network:  \$20 copay
Foot Care (podiatry services) <sup>1,2</sup>	Foot exams and treatment if you have diabetes-related nerve damage and/or meet certain conditions:  In-Network:  \$20 copay
Medical Equipment/ Supplies (Durable medical equipment, diabetes supplies, prosthetic devices and related medical supplies)¹	<ul> <li>Durable medical equipment:         In-Network:         <ul> <li>20% coinsurance</li> <li>Diabetes monitoring supplies:</li> <li>In-Network:</li> <li>You pay 0% coinsurance for meters and test strips, if you use a preferred brand (Roche and LifeScan).</li> <li>You pay 0% coinsurance for lancets, lancet devices and control solutions.</li> <li>Non-preferred brands of diabetic supplies (includes meters and test strips) are not covered.</li> </ul> </li> <li>Therapeutic shoes or inserts and Prosthetic devices:         <ul> <li>In-Network:</li> <li>20% coinsurance</li> <li>Continuous Glucose Monitors – Preferred Brands: Dexcom G6 and G7:</li> <li>In-Network:</li> <li>Continuous blood glucose monitors (CGM) covered 15% at retail pharmacy and 20% at DME vendor. Preferred CGMs are Dexcom G6 and Dexcom G7, all other CGMs are subject to step therapy. All other DME is covered at 20%.</li> </ul> </li> </ul>
Wellness Programs (e.g., fitness)	Not Covered

	KelseyCare Advantage Honor (HMO)
Chiropractic Care <sup>1,2</sup>	Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position):  In-Network:  \$20 copay
Diabetes Self- Management Training <sup>1,2</sup>	In-Network:  • \$0 copay
Home Health Care <sup>1,2</sup>	In-Network:  • \$10 copay
Hospice	You pay nothing for hospice care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care. Hospice is covered outside of our plan. Please contact us for more details.
Outpatient Substance Abuse <sup>1,2</sup>	Individual or group therapy visit: In-Network:  • \$20 copay
Surgery <sup>1,2</sup>	In-Network:  • \$200 copay at outpatient hospital  • \$175 copay at ambulatory surgery center
Over-the-Counter Items (OTC)	You receive a \$50 allowance every 3 months for OTC items
Renal Dialysis <sup>1,2</sup>	In-Network:  • 20% coinsurance
Telemedicine visits	E-Visits and Video Visits are a covered benefit for Kelsey-Seybold primary care and specialty physicians.  In-Network:  PCP: Phone, E-Visits and Video Visits with a PCP: \$0 copay  Specialist: Specialty, Mental Health and other providers — Phone, E-Visits and Video Visits: \$15 copay

	KelseyCare Advantage Honor (HMO)
Outpatient Rehabilitation <sup>1,2</sup>	Cardiac (heart) rehab services (for a maximum of 2 one-hour sessions per day for up to 36 sessions over 36 weeks):
	In-Network:
	• \$20 copay
	Occupational therapy:
	In-Network:
	• \$20 copay
Preventive Dental Services	In-Network:
Comprehensive Dental Services	In-Network:  \$2,000 annual benefit maximum for comprehensive and preventive dental services every year. Please see Chapter 4 of the Evidence of Coverage for details.  • 0% coinsurance for each service.  Endodontic Services Periodontic Services Prosthodontic Services Restorative Services Oral and Maxillofacial Surgery Services



**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-866-535-8343. Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-866-535-8343. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务, 帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务, 请致电 1-866-535-8343。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯 服務。如需翻譯服務,請致電 1-866-535-8343。我們講中文的人員將樂意為您提供幫助。這 是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-866-535-8343. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-866-535-8343. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-866-535-8343 sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser

Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-866-535-8343. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 -866-535-8343번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-866-535-8343. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على 1-864-535-8343. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या द□ की योजना के बारे में आपके किसी भी प्रश्न के ज□ब देने के लिए हमारे पास मुफ्त दुभाषिया से□एँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-866-535-8343 पर फोन करें. कोई व्यक्ति जो हिन्दी बोल□ हाआपकी मदद कर सक□ ह□ यह एक मुफ्त से□ ह□

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-866-535-8343. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Portuguese:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-866-535-8343. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-866-535-8343. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-866-535-8343. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがありますございます。通訳をご用命になるには、

**1-866-535-8343**にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。



This information is not a complete description of benefits. Call 1-866-535-8343 for more information. TTY users can call 711.

KelseyCare Advantage is offered by KS Plan Administrators, LLC, an HMO with a Medicare contract. Enrollment in KelseyCare Advantage depends on contract renewal. Contact the plan for more information.

## 2024



SIGNATURE (HMO) THRIVE (HMO-POS)

SECURE (HMO) FREEDOM (HMO-POS)



## **SUMMARY OF BENEFITS**

1-866-535-8343 (TTY: 711)

KelseyCareAdvantage.com

#### PRE-ENROLLMENT CHECKLIST

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at 713-442-CARE (2273) or toll-free at 1-866-535-8343 (TTY users can call 711).

#### **Understanding the Benefits**

Review the full list of benefits found in the <i>Evidence of Coverage (EOC)</i> , especially for those services that you routinely see a doctor. Visit www.KelseyCareAdvantage.com or call 1-866-535-8343 (TTY users can call 711) to view a copy of the EOC.
Review the <i>Provider Directory</i> (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
Review the <i>Pharmacy Directory</i> to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

#### **Understanding Important Rules**

In addition to your monthly plan premium (if applicable), you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
Benefits, premiums and/or copayments/coinsurance may change on January 1, 2025.
Except in emergency or urgent situations, we do not cover services by Out-of-Network providers (doctors who are not listed in the provider directory), unless you are enrolled in the KelseyCare Advantage Freedom or KelseyCare Advantage Thrive plan.
The KelseyCare Advantage Freedom and KelseyCare Advantage Thrive plan allows you to see providers outside of our network (non-contracted providers). However, while we will pay for covered services provided by a non-contracted provider, the provider must agree to treat you. Except in an emergency or urgent situation, non-contracted providers may deny care. In addition, you will pay a higher cost-share for services received by non-contracted providers.

#### **GENERAL PLAN INFORMATION**

This Summary of Benefits booklet gives you a summary of what KelseyCare Advantage Signature (HMO), KelseyCare Advantage Freedom (HMO-POS), KelseyCare Advantage Secure (HMO), and KelseyCare Advantage Thrive (HMO-POS), cover and what you pay. It does not list every service that we cover or list every limitation or exclusion. To get a complete list of services we cover, call us and ask for the "Evidence of Coverage."  Tips for comparing your Medicare choices:
<ul> <li>If you want to compare our plan with other Medicare health plans, ask the other plans for their Summary of Benefits booklets. Or, use the Medicare Plan Finder on <a href="http://www.medicare.gov">http://www.medicare.gov</a>.</li> <li>If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare &amp; You" handbook. View it online at <a href="http://www.medicare.gov">http://www.medicare.gov</a> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-</li> </ul>
<ul> <li>Things to know about KelseyCare Advantage Signature, KelseyCare Advantage Freedom, KelseyCare Advantage Secure and KelseyCare Advantage Thrive</li> <li>Monthly Premium, Deductible, Limits on How Much You Pay for Covered Services</li> <li>Covered Medical and Hospital Benefits</li> </ul>
<ul> <li>Prescription Drug Benefits</li> <li>Hours are 8:00 a.m. to 8:00 p.m. local time, seven days a week, from October 1 – March 31. From April 1 – September 30, Monday through Friday, hours are 8:00 a.m. to 8:00 p.m. local time. Messaging service used on weekends, after hours, and on federal holidays.</li> </ul>
<ul> <li>If you are a member of this plan, call toll-free 1-866-535-8343 (TTY users can call 711).</li> <li>If you are not a member of this plan, call toll-free 1-800-663-7146 (TTY users can call 711).</li> <li>Our website: www.KelseyCareAdvantage.com</li> </ul>
To join KelseyCare Advantage, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, and live in our service area.  Our service area includes the following counties in Texas: Brazoria, Fort Bend, Harris, Montgomery, and Galveston (excluding the island).  The service area for KelseyCare Advantage Freedom also includes the following counties: Austin, Chambers, Grimes, Liberty, San Jacinto, Walker, Waller, and Wharton.

# Which doctors and hospitals can I use?

## KelseyCare Advantage Signature and KelseyCare Advantage Secure:

Has a network of doctors, hospitals, and other providers. If you use the providers that are not in our network, the plan may not pay for these services.

## KelseyCare Advantage Freedom and KelseyCare Advantage Thrive:

Has a network of doctors, hospitals, and other providers. For some services you can use providers that are not in our network.

Out-of-Network/non-contracted providers are under no obligation to treat KelseyCare Advantage members, except in emergency situations. Please call our customer service number or see your *Evidence of Coverage* for more information, including the cost-sharing that applies to Out-of-Network services.

## Which pharmacies can I use?

You must generally use network pharmacies to fill your prescriptions for covered Part D drugs.

Some of our network pharmacies have preferred cost-sharing. You may pay less if you use these pharmacies.

You can see our plan's provider directory and pharmacy directory at our website (www.KelseyCareAdvantage.com). Or, call us at the phone numbers above, and we will send you a copy of the provider and pharmacy directories.

## What do we cover?

Like all Medicare health plans, we cover everything that Original Medicare covers – and more.

Our plan members get all of the benefits covered by Original Medicare. For some of these benefits, you may pay more in our plan than you would in Original Medicare. For others, you may pay less.

Our plan members also get more than what is covered by Original Medicare. Some of the extra benefits are outlined in this booklet.

We cover Part D drugs. We cover Part B drugs such as chemotherapy and some drugs administered by your provider.

You can see the complete plan formulary (list of Part D prescription drugs) and any restrictions on our website, (www.KelseyCareAdvantage.com). Or, call us and we will send you a copy of the formulary. The formulary and/or pharmacy network may change at any time. You will receive notice when necessary.

## How will I determine my drug costs?

Our plan groups each medication into one of 6 "tiers." You will need to use your formulary to locate what tier your drug is on to determine how much it will cost you. The amount you pay depends on the drug's tier and what stage of the benefit you have reached. Later in this document we discuss the benefit stages that occur after you meet your deductible: Initial Coverage, Coverage Gap, and Catastrophic Coverage.

### **Summary of Benefits**

January 1, 2024 - December 31, 2024

#### Monthly Premium, Deductible, and Limits on How Much You Pay for Covered Services

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
How much is the monthly premium?	\$0 per month.	\$0 per month.	\$0 per month.	\$0 per month.
	In addition, you must	continue to keep payir	ng your Medicare Part	B premium.
How much is the deductible?	In addition, you must continue to keep paying your Medicare Part B premium.  These plans do not have a medical deductible.			

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Is there any limit on how much I will pay for my covered services?	Yes. Like all Medicare health plans, our plan protects you by having yearly limits on your out-of-pocket costs for medical and hospital care. If you reach the limit on the out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.  Please note that you will still need to pay your monthly Part B premiums and cost-sharing for your Part D prescription drugs.			
(Maximum Out-of-Pocket Responsibility)	Your yearly limit(s) in this plan:  • \$4,000 for services you receive from In-Network providers.	Your yearly limit(s) in this plan:  • \$3,450 for services you receive from In-Network providers.  Out of Network:  • \$10,000 for services you receive from Out-of-Network providers.	Your yearly limit(s) in this plan:  • \$3,850 for services you receive from In-Network providers.	Your yearly limit(s) in this plan:  • \$6,000 for services you receive from In-Network providers.  Out of Network:  • \$10,000 for services you receive from Out-of-Network providers.
Is there a limit on how much the plan will pay?	Our plan has a coverage limit every year for certain In-Network benefits. Contact us for the services that apply.			
Inpatient Hospital Coverage <sup>1,2</sup>	Our plan also covers If your hospital stay is	s longer than 90 days, extra 60 days, your inp	espital stay. ays." These are "extra" you can use these ext eatient hospital coveraç	ra days. Once you

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Inpatient Hospital Coverage <sup>1,2</sup> (continued)	In-Network:  • \$300 copay per stay	In-Network:  • \$325 copay per stay	In-Network:  • \$245 copay per stay	In-Network:  • \$375 copay per day for days 1-5, \$0 for days 6-90
	\$0 copay per day for lifetime reserve days (if available)	<ul> <li>\$0 copay per day for lifetime reserve days (if available)</li> <li>Out-of-Network:</li> <li>40% coinsurance per stay</li> </ul>	\$0 copay for each lifetime reserve day for lifetime reserve days (if available)	\$0 copay for each lifetime reserve day for lifetime reserve days (if available)      Out-of-Network:     40% coinsurance per stay
Outpatient Hospital Coverage <sup>1,2</sup>	In-Network:  • \$300 copay	In-Network:  • \$300 copay  Out-of-Network:  • 20%  coinsurance	In-Network:  • \$150 copay	In-Network:  • \$325 copay  Out-of-Network:  • 40%  coinsurance
Ambulatory Surgery Center (ASC) <sup>1,2</sup>	In-Network:  • \$225 copay	In-Network:  • \$225 copay  Out-of-Network:  • 20%  coinsurance	In-Network:  • \$125 copay	In-Network:  • \$175 copay  Out-of-Network:  • 40%  coinsurance

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Doctor Visits (Primary Care Providers and Specialists) <sup>1,2</sup>	In-Network office visit:  Primary care: \$0 copay Specialist: \$20 copay	In-Network office visit:  Primary care: \$0 copay  Specialist: \$25 copay  Out-of-Network office visit: Primary care: \$10 copay  Specialist: \$35 copay for each Medicare- covered specialist visit.  *40% coinsurance for each MD Anderson provider visit	In-Network office visit:  Primary care: \$0 copay Specialist: \$10 copay	In-Network office visit:  Primary care: \$0 copay Specialist: \$40 copay  Out-of-Network office visit: Primary care: \$10 copay Specialist: \$60 copay for each Medicare- covered specialist visit.  *40% coinsurance for MD Anderson providers office visits

KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)	
In-Network:  • \$0 copay	In-Network:  • \$0 copay  Out-of-Network:  • 50%  coinsurance	In-Network:  • \$0 copay	In-Network:  • \$0 copay  Out-of-Network:  • 40%  coinsurance	
Preventive services include:  Abdominal aortic aneurysm screening  Alcohol misuse counseling  Bone mass measurement  Breast cancer screening (mammogram)  Cardiovascular disease (behavioral therapy)  Cervical and vaginal cancer screening  Colorectal cancer screenings (Colonoscopy, Fecal occult blood test, Flexible sigmoidoscopy)  Depression Screening  Diabetes screening  HIV screening  Medical nutrition therapy services  Obesity screening and counseling  Prostate cancer screenings (PSA  Sexually transmitted infections screening and counseling  Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease)  Vaccines, including Flu shots, hepatitis B shots, pneumococcal shots  "Welcome to Medicare" preventive visit (one-time)  Yearly "Wellness" visit				

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Emergency Care	\$120 copay  If you are admitted to the hospital within 3 days, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.	\$120 copay  If you are admitted to the hospital within 3 days, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.	\$120 copay  If you are admitted to the hospital within 3 days, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.	\$100 copay  If you are admitted to the hospital within 3 days, you do not have to pay your share of the cost for emergency care. See the "Inpatient Hospital Care" section of this booklet for other costs.
Urgently Needed Services	\$25 copay	\$25 copay	\$5 copay	\$25 copay

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Diagnostic Services, Labs, Imaging <sup>1,2</sup>	Diagnostic radiology services (such as MRIs, CT scans): In-Network:  • \$0 to \$150 copay, depending on the service.	Diagnostic radiology services (such as MRIs, CT scans): In-Network:  • \$0 to \$150 copay, depending on the service.	Diagnostic radiology services (such as MRIs, CT scans): In-Network:  • \$0 to \$150 copay, depending on the service.	Diagnostic radiology services (such as MRIs, CT scans): In-Network:  • \$0 to \$150 copay, depending on the service.
	Diagnostic tests and procedures: In-Network:  • \$0 to \$25 copay, depending on the service	Out-of-Network:  • 20% coinsurance  Diagnostic tests and procedures:  In-Network:  • \$0 to \$25 copay, depending on the service  Out-of-Network:  • 20% coinsurance	Diagnostic tests and procedures: In-Network:  • \$0 to \$25 copay, depending on the service	Out-of-Network:  • 40% coinsurance  Diagnostic tests and procedures:  In-Network:  • \$0 to \$25 copay, depending on the service  Out-of-Network: 40% coinsurance

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Diagnostic Services, Labs,	Lab services: In-Network:	Lab services: In-Network:	Lab services: In-Network:	Lab services: In-Network:
Imaging <sup>1,2</sup>				
(continued)	• \$0 copay	\$0 copay	• \$0 copay	\$0 copay
		Out-of-Network:		Out-of-Network:
		50%     coinsurance at     any other     provider		• 40% coinsurance
	Outpatient X-Rays:	Outpatient X-Rays:	Outpatient X-Rays:	Outpatient X-Rays:
	In-Network:	In-Network:	In-Network:	In-Network:
	• \$0 copay	• \$0 copay	• \$0 copay	• \$0 copay
		Out-of-Network:		Out-of-Network:
		• \$20 copay		• 40% coinsurance
	Therapeutic radiology services (such as radiation treatment for cancer):	Therapeutic radiology services (such as radiation treatment for cancer):	Therapeutic radiology services (such as radiation treatment for cancer):	Therapeutic radiology services (such as radiation treatment for cancer):
	In-Network:	In-Network:	In-Network:	In-Network:
	• \$50 copay	<ul> <li>\$50 copay</li> </ul>	• \$50 copay	• \$50 copay
		Out-of-Network:		Out-of-Network:
		• 20% coinsurance		• 40% coinsurance

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Hearing Services <sup>1,2</sup>	Exam to diagnose and treat hearing and balance issues: In-Network:	Exam to diagnose and treat hearing and balance issues: In-Network:	Exam to diagnose and treat hearing and balance issues: In-Network:	Exam to diagnose and treat hearing and balance issues:
	• \$20 copay	\$25 copay  Out-of-Network:      20%     coinsurance	• \$0 copay	In-Network:  • \$40 copay  Out-of-Network:  • 40%  coinsurance
	Routine hearing exam: In-Network:			
	\$0 copay. You are covered for up to 1 routine hearing exam every year.	\$0 copay. You are covered for up to 1 routine hearing exam every year	\$0 copay. You are covered for up to 1 routine hearing exam every year.	\$0 copay. You are covered for up to 1 routine hearing exam every year.
	Hearing aid allowance:	Hearing aid allowance:	Hearing aid allowance:	Hearing aid allowance:
	Our plan pays up to \$750 maximum plan coverage amount per ear for hearing aid benefits every three years. You pay any amount over this plan allowed amount. Replacement batteries are not covered.	Our plan pays up to \$750 maximum plan coverage amount per ear for hearing aid benefits every three years. You pay any amount over this plan allowed amount. Replacement batteries are not covered.	Our plan pays up to \$750 maximum plan coverage amount per ear for hearing aid benefits every three years. You pay any amount over this plan allowed amount. Replacement batteries are not covered.	Our plan pays up to \$750 maximum plan coverage amount per ear for hearing aid benefits every three years. You pay any amount over this plan allowed amount. Replacement batteries are not covered.

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Medicare- covered Dental Services <sup>1,2</sup> (see the additional benefits section for other dental services available)	Medicare-covered Dental Services: (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth):	Medicare-covered Dental Services: (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth):	Medicare-covered Dental Services: (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth):	Medicare-covered Dental Services: (this does not include services in connection with care, treatment, filling, removal, or replacement of teeth):
	In-Network:	In-Network:	In-Network:	In-Network:
	• \$20 copay	\$25 copay  Out-of-Network:	• \$0 copay	\$40 copay  Out-of-Network:
		Not covered		Not covered
Vision Services	Routine eye exam and eyewear:			
	<ul><li>In-Network only:</li><li>\$0 copay for 1 routine vision exam every year</li></ul>	In-Network only:  • \$0 copay for 1 routine vision exam every year	<ul><li>In-Network only:</li><li>\$0 copay for 1 routine vision exam every year</li></ul>	In-Network only:  • \$0 copay for 1 routine vision exam every year
	\$125 plan coverage limit for eyewear, glasses and/or contact lenses every year unrelated to post-cataract surgery. Allowance can only be used on one date of service.	\$125 plan coverage limit for eyewear, glasses and/or contact lenses every year unrelated to post-cataract surgery. Allowance can only be used on one date of service.	\$125 plan coverage limit for eyewear, glasses and/or contact lenses every year unrelated to post-cataract surgery. Allowance can only be used on one date of service.	\$175 plan coverage limit for eyewear, glasses and/or contact lenses every year unrelated to post-cataract surgery. Allowance can only be used on one date of service.

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Vision Services (continued)	<ul> <li>In-Network:</li> <li>\$0 to \$20 copay for each exam to diagnose and treat conditions of the eye</li> <li>\$0 copay for each annual glaucoma screening</li> </ul>	In-Network:  • \$0 to \$25 copay for each exam to diagnose and treat conditions of the eye  • \$0 copay for each annual glaucoma screening  Out-of-Network:	<ul> <li>In-Network:</li> <li>\$0 copay for each exam to diagnose and treat conditions of the eye</li> <li>\$0 copay for each annual glaucoma screening</li> </ul>	In-Network:  • \$0 to \$40 copay for each exam to diagnose and treat conditions of the eye  • \$0 copay for each annual glaucoma screening  Out-of-Network:
		20%     coinsurance for each exam to diagnose and treat conditions of the eye     50%     coinsurance for each annual glaucoma screening		40%     coinsurance for each exam to diagnose and treat conditions of the eye     40%     coinsurance for each annual glaucoma screening
	Eyeglasses or contact lenses after cataract surgery: In-Network:  • \$0 copay	Eyeglasses or contact lenses after cataract surgery: In-Network:  • \$0 copay Out-of-Network:  • 50% coinsurance up to the Medicare allowed rate.	Eyeglasses or contact lenses after cataract surgery: In-Network:  • \$0 copay	Eyeglasses or contact lenses after cataract surgery: In-Network:  • \$0 copay Out-of-Network:  • 40% coinsurance up to the Medicare allowed rate.

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Mental Health Services (including inpatient) <sup>1,2</sup>		o 190 days in a lifetime The inpatient hospital o a general hospital.	•	
	In-Network:	In-Network:	In-Network:	In-Network:
	\$300 copay per stay	\$325 copay per stay	\$245 copay per stay	• \$375 copay per day for days 1-5, \$0 for days 6-90
	\$0 copay per day for lifetime reserve days (if available)	\$0 copay per day for lifetime reserve days (if available)	\$0 copay for each lifetime reserve day for lifetime reserve days (if available)	\$0 copay for each lifetime reserve day for lifetime reserve days (if available)
		Out-of-Network:		Out-of-Network:
		40%     coinsurance per     stay		40%     coinsurance per     stay
	Outpatient individual or group therapy visit:	Outpatient individual or group therapy visit:	Outpatient individual or group therapy visit:	Outpatient individual or group therapy visit:
	In-Network:	In-Network:	In-Network:	In-Network:
	• \$20 copay	• \$20 copay	• \$20 copay	• \$20 copay
		Out-of-Network:		Out-of-Network:
		• \$35 copay		• 40% coinsurance

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Skilled Nursing Facility (SNF) <sup>1,2</sup>	Our plan covers up to 100 days in a SNF per benefit period.  In-Network:  • \$0 copay per day for days 1-20 \$125 copay per day for days 21-100	Our plan covers up to 100 days in a SNF per benefit period.  In-Network:  • \$0 copay per day for days 1-20 \$125 copay per day for days 21-100  Out-of-Network:  • 50% coinsurance per stay	Our plan covers up to 100 days in a SNF per benefit period.  In-Network:  • \$0 copay per day for days 1-20; \$125 copay per day for days 21-100	Our plan covers up to 100 days in a SNF per benefit period.  In-Network:  • \$0 copay per day for days 1-20 \$125 copay per day for days 21-100  Out-of-Network:  • 40% coinsurance per stay
Physical Therapy <sup>1,2</sup>	In-network:  • \$10 copay	In-Network:  • \$10 copay  Out-of-Network:  • \$40 copay	In-Network:  • \$10 copay	In-Network:  • \$10 copay  Out-of-Network:  • 40% coinsurance
Ambulance (Medicare- covered ground and air transportation services)	In-Network:  • \$100 copay for each one-way trip.	In-Network:  • \$225 copay for each one-way trip.  Out-of-Network:  • \$250 copay for each one-way ground ambulance trip  • 50% coinsurance for each one-way air ambulance trip.	In-Network:  • \$100 copay for each one-way trip.	In-Network:  • \$100 copay for each one-way trip.  Out-of-Network:  • \$225 copay for each one-way ground ambulance trip  • \$225 copay for each one-way air ambulance trip.

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO-POS)
Transportation	\$0 copay  This plan covers unlimited trips to plan-approved locations.  Transportation is limited to medical appointments and medical facilities within KelseyCare Advantage plan service area Wheelchair-accessible vehicles need to be requested at least 24 hours in advance This benefit does not cover transportation by stretcher or ambulance (ALS or BLS)	\$0 copay  This plan covers unlimited trips to plan-approved locations.  Transportation is limited to medical appointments and medical facilities within KelseyCare Advantage plan service area Wheelchair-accessible vehicles need to be requested at least 24 hours in advance This benefit does not cover transportation by stretcher or ambulance (ALS or BLS)	This plan covers unlimited trips to plan-approved locations.  Transportation is limited to medical appointments and medical facilities within KelseyCare Advantage plan service area Wheelchair-accessible vehicles need to be requested at least 24 hours in advance This benefit does not cover transportation by stretcher or ambulance (ALS or BLS)	Not Available
Medicare Part B Drugs <sup>1</sup>	Part B chemotherapy drugs, insulin, and other Part B drugs: In-Network:  • 0% to 20% coinsurance	Part B chemotherapy drugs, insulin, and other Part B drugs: In-Network:  • 0% to 20% coinsurance Out-of-Network:  • 0% to 20% coinsurance	Part B chemotherapy drugs, insulin, and other Part B drugs: In-Network:  • 0% to 20% coinsurance	Part B chemotherapy drugs, insulin and other Part B drugs: In-Network:  • 0% to 20% coinsurance Out-of-Network:  • 0% to 40% coinsurance

### **Prescription Drug Benefits – Part D**

Initial Coverage Limit					
	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO- POS)	
Pharmacy (Part D) Deductible	No Deductible	You will pay a yearly deductible of \$100 on Tiers 3, 4, and 5 drugs. You must pay the full cost of your Tiers 3, 4, and 5 drugs until you reach the plan's deductible amount. There is no deductible for Insulin	No Deductible	You will pay a yearly deductible of \$100 on Tier 3, Tier 4, and Tier 5 drugs. You must pay the full cost of your Tiers 3, 4, and 5 drugs until you reach the plan's deductible amount. There is no deductible for Insulin	

You pay the following until your yearly out-of-pocket drug costs reach \$8,000. Total yearly out-of-pocket costs are the total drug costs paid by both you and other qualified payers.

You may get your drugs at network retail and mail-order pharmacies

#### Standard Retail and Mail Order Cost-Sharing (Initial Coverage Limit)

KelseyCare	KelseyCare	KelseyCare	KelseyCare
Advantage	Advantage	Advantage Secure	Advantage Thrive
Signature (HMO)	Freedom (HMO-POS)	(HMO)	(HMO-POS)
Tier 1 (Preferred	Tier 1 (Preferred	Tier 1 (Preferred	Tier 1 (Preferred
Generic)	Generic)	Generic)	Generic)
\$7 copay for a one-	\$3 copay for a one-	\$7 copay for a one-	\$7 copay for a one-
month supply.	month supply.	month supply.	month supply.
\$21 copay for a three-	\$9 copay for a three-	\$21 copay for a three-	\$21 copay for a three-
month supply.	month supply.	month supply.	month supply.

KelseyCare	KelseyCare	KelseyCare	KelseyCare
Advantage	Advantage	Advantage Secure	Advantage Thrive
Signature (HMO)	Freedom (HMO-POS)	(HMO)	(HMO-POS)
Tier 2 (Generic)	Tier 2 (Generic)	Tier 2 (Generic)	Tier 2 (Generic)
\$15 copay for a one-			
month supply.	month supply.	month supply.	month supply.
\$45 copay for a three-			
month supply.	month supply.	month supply.	month supply.
Tier 3 (Preferred Brand)	Tier 3 (Preferred Brand)	Tier 3 (Preferred Brand)	Tier 3 (Preferred Brand)
\$47 copay for a one-	\$45 copay for a one-	\$47 copay for a one-	\$47 copay for a one-
month supply of other			
drugs	drugs	drugs	drugs
\$141 copay for a three-	\$135 copay for a three-	\$141 copay for a three-	\$141 copay for a three-
month supply of other			
drugs.	drugs.	drugs.	drugs.
Tier 4 (Non-Preferred Drug)			
\$100 copay for a one-	\$90 copay for a one-	\$100 copay for a one-	\$100 copay for a one-
month supply of other			
drugs.	drugs.	drugs.	drugs.
\$300 copay for a three-	\$270 copay for a three-	\$300 copay for a three-	\$300 copay for a three-
month supply of other			
drugs.	drugs.	drugs.	drugs.
Tier 5 (Specialty Tier)			
33% coinsurance for a one-month supply of other drugs (long-term supply is not available for other drugs)	31% coinsurance for a one-month supply of other drugs (long-term supply is not available for other drugs)	33% coinsurance for a one-month supply of other drugs (long-term supply is not available for other drugs)	31% coinsurance for a one-month supply of other drugs (long-term supply is not available for other drugs)
Tier 6 (Select Care Drugs)	Tier 6 (Select Care Drugs)	Tier 6 (Select Care Drugs)	Tier 6 (Select Care Drugs)
\$0 copay for a one-			
month supply.	month supply.	month supply.	month supply.
\$0 copay for a three-			
month supply.	month supply.	month supply.	month supply.

**Important Message About What You Pay for Insulin** - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.

#### Preferred Retail and Mail Order Cost-Sharing (initial Coverage Limit)

KelseyCare	KelseyCare	KelseyCare	KelseyCare
Advantage	Advantage	Advantage Secure	Advantage Thrive
Signature (HMO)	Freedom (HMO-POS)	(HMO)	(HMO-POS)
Tier 1 (Preferred	Tier 1 (Preferred	Tier 1 (Preferred	Tier 1 (Preferred
Generic)	Generic)	Generic)	Generic)
\$0 copay for a one-	\$0 copay for a one-month supply.	\$0 copay for a one-	\$0 copay for a one-
month supply.		month supply.	month supply.
\$0 copay for a three-	\$0 copay for a three-	\$0 copay for a three-	\$0 copay for a three-
month supply.	month supply.	month supply.	month supply.
Tier 2 (Generic)	Tier 2 (Generic)	Tier 2 (Generic)	Tier 2 (Generic)
\$0 copay for a one-	\$0 copay for a one-	\$0 copay for a one-	\$5 copay for a one-
month supply.	month supply.	month supply.	month supply.
\$0 copay for a three-	\$0 copay for a three-	\$0 copay for a three-	\$13 copay for a three-
month supply.	month supply.	month supply.	month supply.
Tier 3 (Preferred Brand)	Tier 3 (Preferred	Tier 3 (Preferred	Tier 3 (Preferred
	Brand)	Brand)	Brand)
\$40 copay for a one-	\$40 copay for a one-	\$40 copay for a one-	\$45 copay for a one-
month supply of other	month supply of other	month supply of other	month supply of other
drugs.	drugs.	drugs.	drugs.
\$100 copay for a three-	\$100 copay for a three-	\$100 copay for a three-	\$113 copay for a three-
month supply of other	month supply of other	month supply of other	month supply of other
drugs.	drugs.	drugs.	drugs.
Tier 4 (Non-Preferred Drug)	Tier 4 (Non-Preferred Drug)	Tier 4 (Non-Preferred Drug)	Tier 4 (Non-Preferred Drug)
\$80 copay for a one-	\$80 copay for a one-	\$80 copay for a one-	\$90 copay for a one-
month supply of other	month supply of other	month supply of other	month supply of other
drugs.	drugs.	drugs.	drugs.
\$200 copay for a three-	\$200 copay for a three-	\$200 copay for a three-	\$225 copay for a three-
month supply of other	month supply of other	month supply of other	month supply of other
drugs.	drugs.	drugs.	drugs.

KelseyCare	KelseyCare	KelseyCare	KelseyCare
Advantage	Advantage	Advantage Secure	Advantage Thrive
Signature (HMO)	Freedom (HMO-POS)	(HMO)	(HMO-POS)
Tier 5 (Specialty Tier)			
33% coinsurance for a one-month supply of other drugs (long-term supply is not available for other drugs)	31% coinsurance for a one-month supply of other drugs (long-term supply is not available for other drugs)	33% coinsurance for a one-month supply of other drugs (long-term supply is not available for other drugs)	31% coinsurance for a one-month supply of other drugs (long-term supply is not available for other drugs)
Tier 6 (Select Care			
Drugs)	Drugs)	Drugs)	Drugs)
\$0 copay for a one-			
month supply.	month supply.	month supply.	month supply.
\$0 copay for a three-			
month supply.	month supply.	month supply.	month supply.

**Important Message About What You Pay for Insulin** - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.

If you reside in a long-term care facility, you pay the same as at a retail pharmacy. You may get drugs from an out of network pharmacy but may pay more than you pay at an In-Network pharmacy.

#### **Coverage Gap**

Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The coverage gap begins after the total yearly drug cost (including what our plan has paid and what you have paid) reaches \$5,030.

After you enter the coverage gap, you pay 25% of the plan's negotiated price for covered brand name drugs and 25% of the plan's negotiated price for covered generic drugs until your out-of-pocket costs total \$8,000, which is the end of the coverage gap. KelseyCare Advantage offers additional gap coverage for Tier 1, Tier 2, and Tier 6 drugs. Not everyone will enter the coverage gap.

Under this plan, you may pay even less for the brand and generic drugs on the formulary. Your cost varies by tier. You will need to use your formulary to locate your drug's tier. See the chart that follows to find out how much it will cost you.

#### Standard Retail and Mail Order Cost-Sharing (Coverage Gap)

KelseyCare Advantage Signature (HMO)	Advantage Advantage Secure		KelseyCare Advantage Thrive (HMO-POS)
Tier 1 (Preferred	Tier 1 (Preferred	Tier 1 (Preferred	Tier 1 (Preferred
Generic)	Generic)	Generic)	Generic)
\$7 copay for a one-	\$3 copay for a one-	\$7 copay for a one-	\$7 copay for a one-
month supply.	month supply.	month supply.	month supply.
\$21 copay for a three- month supply.	\$9 copay for a three- month supply.		
Tier 2 (Generic)	Tier 2 (Generic)	Tier 2 (Generic)	Tier 2 (Generic)
\$15 copay for a one-	\$15 copay for a one-	\$15 copay for a one-	\$15 copay for a one-
month supply.	month supply.	month supply.	month supply.
\$45 copay for a three-	\$45 copay for a three-	\$45 copay for a three-	\$45 copay for a three-
month supply.	month supply.	month supply.	month supply.
Tier 6 (Select Care	Tier 6 (Select Care Drugs)	Tier 6 (Select Care	Tier 6 (Select Care
Drugs)		Drugs)	Drugs)
\$0 copay for a one-	\$0 copay for a one-month supply.	\$0 copay for a one-	\$0 copay for a one-
month supply.		month supply.	month supply.
\$0 copay for a three-	\$0 copay for a three-	\$0 copay for a three-	\$0 copay for a three-
month supply.	month supply.	month supply.	month supply.

#### Preferred Retail and Mail Order Cost-Sharing (Coverage Gap)

KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO-POS)  KelseyCare Advantage Secure (HMO)		KelseyCare Advantage Thrive (HMO-POS)
Tier 1 (Preferred	Tier 1 (Preferred	Tier 1 (Preferred	Tier 1 (Preferred
Generic)	Generic)	Generic)	Generic)
\$0 copay for a one-	\$0 copay for a one-	\$0 copay for a one-	\$0 copay for a one-
month supply.	month supply.	month supply.	month supply.
\$0 copay for a three-	\$0 copay for a three-	\$0 copay for a three-	\$0 copay for a three-
month supply.	month supply.	month supply.	month supply.
Tier 2 (Generic)	Tier 2 (Generic)	Tier 2 (Generic)	Tier 2 (Generic)
\$0 copay for a one-	\$0 copay for a one-	\$0 copay for a one-	\$5 copay for a one-
month supply.	month supply.	month supply.	month supply.
\$0 copay for a three-	\$0 copay for a three-	\$0 copay for a three-	\$13 copay for a three-
month supply.	month supply.	month supply.	month supply.
Tier 6 (Select Care	Tier 6 (Select Care	Tier 6 (Select Care	Tier 6 (Select Care
Drugs)	Drugs)	Drugs)	Drugs)
\$0 copay for a one-	\$0 copay for a one-	\$0 copay for a one-	\$0 copay for a one-
month supply.	month supply.	month supply.	month supply.
\$0 copay for a three-	\$0 copay for a three-	\$0 copay for a three-	\$0 copay for a three-
month supply.	month supply.	month supply.	month supply.

**Important Message About What You Pay for Insulin** - You won't pay more than \$35 for a one-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on.

#### Catastrophic Coverage

You enter the Catastrophic Coverage Stage when your out-of-pocket costs have reached the \$8,000 limit for the calendar year. Once you are in the Catastrophic Coverage Stage, you will stay in this payment stage until the end of the calendar year.

 During this payment stage, the plan pays the full cost for your covered Part D drugs. You pay nothing.

#### **Additional Prescription Drug Benefits**

As part of the plan's enhanced drug coverage for Calendar Year 2024, the plan covers the following Tier 2 excluded drugs: Sildenafil (generic Viagra), Vitamin D2, Folic Acid, and Vitamin B12. Payments you make for excluded drugs are not included in your out-of-pocket costs.

### **Additional Medical Benefits**

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO- POS)		
Acupuncture <sup>1,2</sup>	Annually the plan covers up to 12 acupuncture visits within 90 days for chronic low back pain, 8 additional sessions if improvement shown. No more than 20 acupuncture treatments can be given yearly.					
	In network:  • \$20 copay	<ul><li>In network:</li><li>\$20 copay</li><li>Out-of-Network:</li><li>\$35 copay</li></ul>	<ul><li>In network:</li><li>\$20 copay</li></ul>	In network:  • \$15 copay  Out-of-Network:  • 40%  coinsurance		
Foot Care (podiatry services) <sup>1,2</sup>	Foot exams and tre meet certain condition In-Network:  • \$20 copay	atment if you have di ons.  In-Network:  \$25 copay  Out-of-Network:	abetes-related nerve  In-Network:  \$20 copay	In-Network:  • \$40 copay Out-of-Network:		
Medical Equipment/ Supplies (Durable medical equipment, diabetes supplies, prosthetic devices and related medical supplies) <sup>1</sup>	Durable medical equipment: In-Network:  • 20% coinsurance	<ul> <li>\$35 copay</li> <li>Durable medical equipment</li> <li>In-Network:</li> <li>20% coinsurance</li> <li>Out-of-Network:</li> <li>50% coinsurance</li> </ul>	Durable medical equipment In-Network:  • 20% coinsurance	<ul> <li>40% coinsurance</li> <li>Durable medical equipment</li> <li>In-Network:</li> <li>20% coinsurance</li> <li>Out-of-Network:</li> <li>40% coinsurance</li> </ul>		

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO- POS)
Medical Equipment/ Supplies (continued)	Diabetes monitoring supplies: In-Network:	Diabetes monitoring supplies: In-Network:	Diabetes monitoring supplies: In-Network:	Diabetes monitoring supplies: In-Network:
	<ul> <li>You pay 0% coinsurance for meters and test strips, if you use a preferred brand (Roche and LifeScan).</li> <li>You pay 0% coinsurance for lancets, lancet devices and control solutions.</li> </ul>	<ul> <li>You pay 0% coinsurance for meters and test strips, if you use a preferred brand (Roche and LifeScan).</li> <li>You pay 0% coinsurance for lancets, lancet devices and control solutions.</li> </ul>	<ul> <li>You pay \$0 copay for meters and test strips, if you use a preferred brand (Roche and LifeScan).</li> <li>You pay \$0 copay for lancets, lancet devices and control solutions.</li> </ul>	<ul> <li>You pay \$0 copay for meters and test strips, if you use a preferred brand (Roche and LifeScan).</li> <li>You pay \$0 copay for lancets, lancet devices and control solutions.</li> </ul>
	Non-preferred brands of diabetic supplies (includes meters and test strips) are not covered.	Non-preferred brands of diabetic supplies (includes meters and test strips) are not covered.	Non-preferred brands of diabetic supplies (includes meters and test strips) are not covered.	Non-preferred brands of diabetic supplies (includes meters and test strips) are not covered.
		Out-of-Network:  50% coinsurance (even if preferred brands are used)		Out-of-Network:  • 40% coinsurance (even if preferred brands are used)

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO- POS)
Medical Equipment/ Supplies (continued)	Therapeutic shoes or inserts and Prosthetic devices: In-Network:  20% coinsurance  Continuous Glucose Monitors - Preferred Brands: Dexcom	Therapeutic shoes or inserts and Prosthetic devices: In-Network:  20% coinsurance  Out-of-Network:  50% coinsurance  Continuous Glucose Monitors - Preferred Brands: Dexcom	Therapeutic shoes or inserts and Prosthetic devices: In-Network:  20% coinsurance  Continuous Glucose Monitors - Preferred Brands: Dexcom	Therapeutic shoes or inserts and Prosthetic devices: In-Network:  20% coinsurance  Out-of-Network:  40% coinsurance  Continuous Glucose Monitors Preferred Brands: Dexcom
	G6 and G7:  In-Network:  Continuous blood glucose monitors 15% coinsurance at retail pharmacy and 20% coinsurance at DME vendor. Preferred CGMs are Dexcom G6 and Dexcom G7, all other CGMs are subject to step therapy. All other DME is 20% coinsurance.	G6 and G7:  In-Network:  Continuous blood glucose monitors 15% coinsurance at retail pharmacy and 20% coinsurance at DME vendor. Preferred CGMs are Dexcom G6 and Dexcom G7, all other CGMs are subject to step therapy. All other DME is 20% coinsurance.  Out-of-Network:  50% coinsurance	G6 and G7:  In-Network:  Continuous blood glucose monitors 15% coinsurance at retail pharmacy and 20% coinsurance at DME vendor. Preferred CGMs are Dexcom G6 and Dexcom G7, all other CGMs are subject to step therapy. All other DME is 20% coinsurance.	G6 and G7:  In-Network:  Continuous blood glucose monitors 15% coinsurance at retail pharmacy and 20% coinsurance at DME vendor. Preferred CGMs are Dexcom G6 and Dexcom G7, all other CGMs are subject to step therapy. All other DME is 20% coinsurance.  Out-of-Network:  40% coinsurance

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO- POS)
Wellness Programs (e.g., fitness)	You pay a \$0 copay for OnePass — Access to a participating gym network, on- demand and livestreaming digital content and a comprehensive cognitive program called BrainHQ.	You pay a \$0 copay for OnePass — Access to a participating gym network, on- demand and livestreaming digital content and a comprehensive cognitive program called BrainHQ.	Not Covered	You pay a \$0 copay for OnePass — Access to a participating gym network, on- demand and livestreaming digital content and a comprehensive cognitive program called BrainHQ.
Chiropractic Care <sup>1,2</sup>	Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position):  In-Network:  \$20 copay	Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position):  In-Network:  \$20 copay  Out-of-Network:  \$35 copay	Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position):  In-Network:  \$20 copay	Manipulation of the spine to correct a subluxation (when 1 or more of the bones of your spine move out of position):  In-Network:  • \$15 copay  Out-of-Network:  • 40%  coinsurance
Diabetes Self- Management Training <sup>1,2</sup>	In-Network:  • \$0 copay	In-Network:  • \$0 copay  Out-of-Network:  • 50%  coinsurance	In-Network:  • \$0 copay	In-Network:  • \$0 copay  Out-of-Network:  • 40%  coinsurance
Home Health Care <sup>1,2</sup>	In-Network:  • \$0 copay	In-Network:  • \$10 copay  Out-of-Network:  • 50%  coinsurance	In-Network:  • \$10 copay	In-Network:  • \$0 copay  Out-of-Network:  • 40%  coinsurance

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO- POS)
Hospice	You pay nothing for hospice care from a Medicare-certified hospice. You may have to pay part of the cost for drugs and respite care. Hospice is covered outside of our plan. Please contact us for more details.			
Outpatient Substance Abuse <sup>1,2</sup>	Individual or group therapy visit:	Individual or group therapy visit:	Individual or group therapy visit:	Individual or group therapy visit:
	In-Network:  • \$20 copay	In-Network:  • \$20 copay  Out-of-Network:  • \$35 copay	In-Network:  • \$20 copay	In-Network:  • \$20 copay  Out-of-Network:  • 40%  coinsurance
Surgery <sup>1,2</sup>	In-Network:  • \$300 copay at outpatient hospital  • \$225 copay at ambulatory surgery center	In-Network:  • \$300 copay at outpatient hospital  • \$225 copay at ambulatory surgery center  Out-of- network:  • 20% coinsurance	In-Network:  • \$150 copay at outpatient hospital  • \$125 copay at ambulatory surgery center	In-Network:  • \$325 copay at outpatient hospital  • \$175 copay at ambulatory surgery center  Out-of- network:  • 40% coinsurance
Over-the- Counter Items (OTC)	You receive a \$125 allowance every 3 months for OTC items.	You receive a \$95 allowance every 3 months for OTC items.	You receive a \$90 allowance every 3 months for OTC items.	You receive a \$150 allowance every 3 months for OTC items.
Renal Dialysis <sup>1,2</sup>	In-Network:  • 20% coinsurance	In-Network:  • 20% coinsurance  Out-of-Network:  • 50% coinsurance	In-Network:  • 20% coinsurance	In-Network:  • 20% coinsurance  Out-of-Network:  • 40% coinsurance

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO- POS)	
Telemedicine visits	E-Visits and Video Visits are a covered benefit for Kelsey-Seybold primary care and specialty physicians.				
	In-Network:  PCP: Phone, E-Visits and Video Visits with a PCP: \$0 copay  Specialist: Specialty, Mental Health and other providers — Phone, E-Visits and Video Visits: \$15 copay	In-Network:  PCP: Phone, E-Visits and Video Visits with a PCP: \$0 copay  Specialist: Specialty, Mental Health and other providers — Phone, E-Visits and Video Visits: \$15 copay  Out-of-Network:  Not covered	In-Network:  PCP: Phone, E-Visits and Video Visits with a PCP: \$0 copay  Specialist: Specialty, Mental Health and other providers — Phone, E-Visits and Video Visits: \$15 copay	In-Network:  PCP: Phone, E-Visits and Video Visits with a PCP: \$0 copay  Specialist: Specialty, Mental Health and other providers - Phone, E-Visits and Video Visits: \$15 copay  Out-of-Network:  Not covered	
Outpatient Rehabilitation <sup>1,2</sup>	Cardiac (heart) rehab services (for a maximum of 2 one-hour sessions per day for up to 36 sessions over 36 weeks):				
	In-Network:  • \$20 copay  Occupational therapy: In-Network:  • \$35 copay	In-Network:  • \$25 copay  Out-of-Network:  • 50% coinsurance  Occupational therapy: In-Network:  • \$10 copay  Out-of-Network:  • 50% coinsurance	In-Network:  • \$20 copay  Occupational therapy: In-Network:  • \$20 copay	In-Network:  • \$35 copay  Out-of-Network:  • 40% coinsurance  Occupational therapy: In-Network:  • \$35 copay  Out-of-Network:  • 40% coinsurance	

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO- POS)
Preventive Dental Services	In-Network:  O% coinsurance Cleanings (Prophylaxis) Periodic Oral Evaluation Comprehensive Oral Evaluation Extensive Oral Evaluation X-rays (bitewing, intraoral, and panoramic)  Services are only covered if provided by an innetwork dentist.	In-Network:  O% coinsurance Cleanings (Prophylaxis) Periodic Oral Evaluation Comprehensive Oral Evaluation Extensive Oral Evaluation X-rays (bitewing, intraoral, and panoramic)  Services are only covered if provided by an innetwork dentist.	In-Network:  O% coinsurance Cleanings (Prophylaxis) Periodic Oral Evaluation Comprehensive Oral Evaluation Extensive Oral Evaluation X-rays (bitewing, intraoral, and panoramic)  Services are only covered if provided by an innetwork dentist.	In-Network:  O% coinsurance Cleanings (Prophylaxis) Periodic Oral Evaluation Comprehensive Oral Evaluation Extensive Oral Evaluation X-rays (bitewing, intraoral, and panoramic)  Services are only covered if provided by an innetwork dentist.

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO- POS)
Comprehensive Dental Services	In-Network: \$3,000 annual benefit maximum for comprehensive and preventive dental services every year. Please see Chapter 4 of the Evidence of Coverage for details.	In-Network: \$2,500 annual benefit maximum for comprehensive and preventive dental services every year. Please see Chapter 4 of the Evidence of Coverage for details.	In-Network: \$2,500 annual benefit maximum for comprehensive and preventive dental services every year. Please see Chapter 4 of the Evidence of Coverage for details.	In-Network: \$3,500 annual benefit maximum for comprehensive and preventive dental services every year. Please see Chapter 4 of the Evidence of Coverage for details.
	0%     coinsurance     for each     service.      Periodontic     Services     Prosthodontic     Services     Restorative     Services     Oral and     Maxillofacial     Surgery Services	0%     coinsurance     for each     service.      Periodontic     Services     Prosthodontic     Services     Restorative     Services     Oral and     Maxillofacial     Surgery Services	0%     coinsurance     for each     service      Periodontic     Services     Prosthodontic     Services     Restorative     Services     Oral and     Maxillofacial     Surgery Services	0%     coinsurance     for each     service      Periodontic     Services     Prosthodontic     Services     Restorative     Services     Oral and     Maxillofacial     Surgery Services

	KelseyCare Advantage Signature (HMO)	KelseyCare Advantage Freedom (HMO- POS)	KelseyCare Advantage Secure (HMO)	KelseyCare Advantage Thrive (HMO- POS)
Flex Wallet Card	Your coverage includes a \$750 annual flex wallet card benefit for dental, vision, and hearing services. You can use this allowance to pay for out-of-pocket amounts due to these providers. You will have access to these funds using an issued debit card.  Unused allowances do not carry over to the next calendar year.	Your coverage includes a \$750 annual flex wallet card benefit for dental, vision, and hearing services. You can use this allowance to pay for out-of-pocket amounts due to these providers. You will have access to these funds using an issued debit card.  Unused allowances do not carry over to the next calendar year.	Your coverage includes a \$250 annual flex wallet card benefit for dental, vision, and hearing services. You can use this allowance to pay for out-of-pocket amounts due to these providers. You will have access to these funds using an issued debit card.  Unused allowances do not carry over to the next calendar year.	Your coverage includes a \$1,000 annual flex wallet card benefit for dental, vision, hearing services, and home fitness equipment. You can use this allowance to pay for out-of-pocket amounts due to these providers. You will have access to these funds using an issued debit card.  Unused allowances do not carry over to the next calendar year.



**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-866-535-8343. Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-866-535-8343. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务, 帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务, 请致电 1-866-535-8343。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯 服務。如需翻譯服務,請致電 1-866-535-8343。我們講中文的人員將樂意為您提供幫助。這 是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-866-535-8343. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-866-535-8343. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-866-535-8343 sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser

Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-866-535-8343. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 -866-535-8343번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-866-535-8343. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على 1-864-535-8343. سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या द□ की योजना के बारे में आपके किसी भी प्रश्न के जाब देने के लिए हमारे पास मुफ्त दुभाषिया से□ाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-866-535-8343 पर फोन करें. कोई व्यक्ति जो हिन्दी बोला हाआपकी मदद कर सका ह□ यह एक मुफ्त से□ा ह□

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-866-535-8343. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Portuguese:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-866-535-8343. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-866-535-8343. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-866-535-8343. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがありますございます。通訳をご用命になるには、

**1-866-535-8343**にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。



This information is not a complete description of benefits. Call 1-866-535-8343 for more information. TTY users can call 711.

KelseyCare Advantage is offered by KS Plan Administrators, LLC, an HMO with a Medicare contract. Enrollment in KelseyCare Advantage depends on contract renewal. Contact the plan for more information.