

Important Numbers To Know

KelseyCare
Advantage
★★★★★

MEMBER CONCIERGE

713-442-CARE (2273) (TTY: 711)

MemberServices@KelseyCareAdvantage.com

CONTACT CENTER FOR APPOINTMENTS

713-442-0000 (TTY: 711)

PREFERRED PHARMACIES

- Kelsey Pharmacy
- CVS
- HEB

OVER-THE-COUNTER (OTC)

PARTICIPATING RETAIL LOCATIONS

- Kelsey Pharmacies
- Family Dollar
- CVS
- Dollar General
- Kroger
- Rite Aid
- Walgreens
- Walmart

OTC ONLINE ORDERING

KCAOTC.COM

OTC CUSTOMER SERVICE

1-800-688-2719 (TTY: 711)

DENTAL BENEFIT PROVIDERS/UHC DENTAL

844-298-8569 (TTY: 711)

SPECTERA/UHC VISION

KCA.YourVisionPlan.com

KelseyCareAdvantage.com

VISION SERVICES

Call our KCA Vision Support Center:
877-574-7081 (TTY: 711)

CONVENIENT CARE

- Minute Clinic (Nationwide)
- Next Level
- Care Now

TRANSPORTATION*

713-KCA-RIDE (TTY: 711) or 713-522-7433 (TTY: 711)
or 855-931-7433 (TTY: 711)

MYKELSEY ONLINE (MKO) HELPLINE

713-442-6565 (TTY: 711)

Register online: MyKelseyOnline.com

VIRTUAL VISITS

Kelsey-Seybold.com/VirtualHealth

PHARMACY/FORMULARY SEARCH

OptumRx.com

PROVIDER SEARCH

Kelsey-Seybold Clinic Providers Search

* Transportation: For qualifying conditions, please refer to Evidence of Coverage. KelseyCare Advantage, a product of KS Plan Administrators, LLC, is an HMO and POS Medicare Advantage plan with a Medicare contract. Enrollment in KelseyCare Advantage depends on contract renewal. Call for more information: prospective members, call 713-442-5646 (TTY: 711), October 1 – March 31, 8 a.m. – 8 p.m. CT, seven days a week; or April 1 – September 30, 8 a.m. – 8 p.m. CT, Monday through Friday. © 2025 KelseyCare Advantage. All rights reserved.