

# Important Numbers To Know

KelseyCare  
Advantage

## MEMBER CONCIERGE

713-442-CARE (2273) (TTY: 711)

[MemberServices@KelseyCareAdvantage.com](mailto:MemberServices@KelseyCareAdvantage.com)

## CONTACT CENTER FOR APPOINTMENTS

713-442-0000 (TTY: 711)

## PREFERRED PHARMACIES

- Kelsey Pharmacy
- CVS
- HEB

## OVER-THE-COUNTER (OTC)

### PARTICIPATING RETAIL LOCATIONS

- Kelsey Pharmacies
- Family Dollar
- CVS
- Dollar General
- Kroger
- Rite Aid
- Walgreens
- Walmart

## OTC ONLINE ORDERING

[KCAOTC.COM](http://KCAOTC.COM)

## OTC CUSTOMER SERVICE

1-800-688-2719 (TTY: 711)

## DENTAL BENEFIT PROVIDERS/UHC DENTAL

844-298-8569 (TTY: 711)

## SPECTERA/UHC VISION

[KCA.YourVisionPlan.com](http://KCA.YourVisionPlan.com)

[KelseyCareAdvantage.com](http://KelseyCareAdvantage.com)

## VISION SERVICES

Call our KCA Vision Support Center:

877-574-7081 (TTY: 711)

## CONVENIENT CARE

- Minute Clinic (Nationwide)
- Next Level
- Care Now

## ONE PASS® FITNESS<sup>o</sup>

877-504-6830 or [YourOnePass.com](http://YourOnePass.com)

## TRANSPORTATION\*

713-KCA-RIDE (TTY: 711) or 713-522-7433 (TTY: 711)  
or 855-931-7433 (TTY: 711)

## MYKELSEY ONLINE (MKO) HELPLINE

713-442-6565 (TTY: 711)

Register online: [MyKelseyOnline.com](http://MyKelseyOnline.com)



## VIRTUAL VISITS

[Kelsey-Seybold.com/VirtualHealth](http://Kelsey-Seybold.com/VirtualHealth)

## PHARMACY/FORMULARY SEARCH

[OptumRx.com](http://OptumRx.com)



## PROVIDER SEARCH

[Kelsey-Seybold Clinic Providers Search](http://Kelsey-Seybold.com/ProvidersSearch)

\*Transportation: For qualifying conditions, please refer to Evidence of Coverage. KelseyCare Advantage, a product of KS Plan Administrators, LLC, is an HMO and POS Medicare Advantage plan with a Medicare contract. Enrollment in KelseyCare Advantage depends on contract renewal. Call for more information: prospective members, call 713-442-5646 (TTY: 711), October 1 - March 31, 8 a.m. - 8 p.m. CT, seven days a week; or April 1 - September 30, 8 a.m. - 8 p.m. CT, Monday through Friday. <sup>o</sup>One Pass is a voluntary program. The One Pass program varies by plan/area. Equipment, classes, personalized fitness plans, and events may vary by location. One Pass is not responsible for the services or information provided by third parties. This service should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. © 2025 KelseyCare Advantage. All rights reserved.

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