2027

KelseyCare Advantage

SUMMARY OF BENEFITS

1-866-535-8343 (TTY: 711)

KelseyCareAdvantage.com/TWU

H0332_TWUSB27_M

About This Document

This Summary of Benefits provides an overview of covered health and prescription drug services. It does not include every covered service or list all limitations and exclusions. Please refer to the Evidence of Coverage (EOC) for a complete description of benefits, especially for services you use regularly. Visit **www.kelseycareadvantage.com/TWU** or call **1-866-535-8343** (TTY users call 711) to view a copy of the EOC.

We're Here to Help!

Our Website – **www.kelseycareadvantage.com/TWU**
Our Phone Numbers –

- If you are not a member, please call **1-800-663-7146** (TTY users call 711)
- If you are a current member, please call **1-866-535-8343** (TTY users call 711)

Hours are 8:00 a.m. to 8:00 p.m. local time, seven days a week, from October 1 – March 31. From April 1 – September 30, Monday through Friday, hours are 8:00 a.m. to 8:00 p.m. local time. Messaging service used on weekends, after hours, and on federal holidays.

Who Can Join?

You can enroll in KelseyCare Advantage if:

- You have both Medicare Part A and B (to get and keep Medicare, most people must pay Medicare premiums directly to Medicare)
- You're a citizen or lawfully present in the United States
- You live in the service area for these plans, which include these counties in Texas:
  - Brazoria, Chambers, Fort Bend, Galveston, Harris, Liberty, Montgomery and Waller

For coverage and costs of Original Medicare, look in your current "*Medicare & You*" handbook. View it online at https://www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486- 2048.

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Coverage Rules

We cover the services and items listed in this document and in the Evidence of Coverage (EOC) when:

- They are medically necessary;
- They are considered reasonable and necessary according to Original Medicare standards; and
- You receive them from plan providers listed in our **Provider and Pharmacy Directories**.

Getting Care

The KelseyCare Advantage plan uses a network of doctors, hospitals, and other providers. Services received from out-of-network providers may not be covered or paid for by the plan.

*****Out-of-network/non-contracted providers are not required to treat KelseyCare Advantage members, except in emergency situations. Please contact Member Services or refer to your Evidence of Coverage (EOC) for additional details, including applicable cost-sharing for out-of-network services.

Prescription Drug Coverage

You may fill your prescriptions at any network pharmacy; however, **you may pay less** when you use a Preferred Pharmacy. Preferred pharmacies include **Kelsey Pharmacies, H-E-B, and CVS**.

You can view the complete formulary (list of covered Part D prescription drugs) and any restrictions on our website at **www.kelseycareadvantage.com/TWU** or call Member Services to request a copy. The formulary and pharmacy network may change at any time.

What's Covered and What You Pay in 2027

Plan Premium, Deductible and Maximum Out-of-Pocket (MOOP)

	Out-of-Pocket Costs
Monthly Plan Premium	$65
Plan Deductible	This plan does not have a medical deductible
Maximum Out-of-Pocket (MOOP)	$2,500 Once you reach the limit on the out-of-pocket costs we will pay the full cost for the rest of the year.

Hospital Benefits

Benefit	
Inpatient Hospital[1]	$175 copay per stay
Outpatient Hospital[1]	$50 copay
Ambulatory Surgical Center (ASC)[1]	$50 copay

Doctor Visits

Benefit	
Primary Care Provider	$5 copay
Specialist[2]	$5 copay

Preventive Care, Emergency and Urgent Care

Benefit	
Preventive Care	$0 copay Please refer to the EOC for a complete list of Preventive Care services.
Emergency Care (within the U.S.)	$50 copay Copay is waived if you are admitted to the hospital within 3 days for the same condition. See the "Inpatient Hospital Care" section of this booklet for other costs.
Urgent Care	$5 copay

Diagnostic services, laboratory and imaging

Benefit	
Diagnostic radiology services (MRI, CT scans)[1]	$5 copay
Lab services[1]	$5 copay
Diagnostic tests and procedures[1]	$5 copay
Outpatient X-rays[1]	$5 copay
Therapeutic radiology services[1]	$5 copay

Hearing services

Benefit	
Diagnostic hearing exam[1]	$5 copay
Routine hearing exam (1 routine hearing exam per year)	$0 copay
Prescription hearing aids	$500 allowance for non-implantable hearing aid(s) every 36 months. You pay any amount over the plan-allowed amount

Dental services (Medicare covered dental services only)

Benefit	
Medicare covered dental services	$5 copay

Vision services

Benefit	
Diagnostic eye exam (including diabetic eye exams)	$5 copay
Glaucoma screening	$0 copay
Routine eye exam (1 routine exam per year)	$0 copay
Eyeglasses and contacts	$70 annual allowance for prescription eyewear

Mental health services

Benefit	
Inpatient psychiatric stay[1]	$175 copay per stay
Outpatient therapy (individual or group)	$5 copay

Rehabilitation therapy

Benefit	
Skilled nursing facility (SNF)[1] Our plan covers up to 100 days per benefit period	$0 copay per day, days 1-100
Physical and speech therapy[1]	$0 copay
Occupational therapy[1]	$0 copay

Ambulance

Benefit	
Ambulance [1] (ground or air, one-way)	$50 copay

Transportation

Benefit	
Routine transportation (to plan approved locations)	20 one-way rides
Help with Chronic Conditions (transportation services)	$0 copay for unlimited transportation to plan-approved locations The benefits are a part of a special supplemental program for the chronically ill. Not all members qualify. Review the *Evidence of Coverage* for qualifying information.

Medicare Part B drugs (Step Therapy rules may apply)

Benefit	
Chemotherapy drugs[1]	0% coinsurance
Part B Insulin[1]	0% coinsurance
Other Part B drugs[1]	0% coinsurance

[1] Services may require prior authorization

[2] Services may require a referral from your doctor

Medicare Part D drugs

Prescription drug payment phases	
Deductible phase	There is **no deductible**.
Initial coverage phase	You pay the following until your out-of-pocket costs reach $2,400. You may get your drugs at network retail pharmacies and mail order pharmacies. Cost-sharing may change depending on the pharmacy you choose and when you enter another phase of the Part D benefit. For more information on the additional pharmacy-specific cost sharing and the phases of the benefit, please call us or review the *Evidence of Coverage*.

		What you pay	
Tier	Supply	**Preferred** Retail & Mail Order	Standard Retail, Mail-Order^
Tier 1	30-day^	$10	$15
Preferred Generic	90-day	$0	$0
Tier 2	30-day^	$20	$25
Generic†	90-day	$40	$50
Tier 3	30-day^	$20	$25
Preferred Brand*	90-day	$40	$50
Tier 4	30-day^	$40	$50
Non-Preferred Brand*	90-day	$80	$100
Tier 5	30-day^	25% coinsurance	25% coinsurance
Specialty Tier*	90-day	Not available	Not available
Tier 6	30-day^	$0	$0
Select Care Drugs	100-day	$0	$0

Catastrophic phase	You enter the Catastrophic Coverage Stage when your out-of-pocket costs have reached the $2,400 limit for the calendar year. In this phase, the plan pays the full cost for your covered Part D drugs. Once you are in the Catastrophic Coverage Stage, you will stay in this payment stage until the end of the calendar year.

*** You won't pay more than $35 for a one-month supply of each insulin product, no matter what cost-sharing tier it is on. ^ If you reside in a long-term care facility, you pay the same as at a standard retail pharmacy. While you reside in the long-term care facility, you are able to receive up to a 31-day supply.**

Additional covered benefits

Acupuncture and Chiropractic care

Benefit	
Acupuncture Medicare-covered care limited to services to treat chronic low back pain.	$20 copay
Chiropractic services Medicare-covered care limited to manual manipulation of the spine to correct subluxation.	$5 copay

Foot care (podiatry services)

Benefit	
Foot exams and treatment [1]	$5 copay

Diabetic monitoring supplies

Benefit	
Diabetic testing supplies[1]	0% coinsurance
Lancets, lancet devices and control solutions[1]	0% coinsurance
Therapeutic shoes or inserts[1]	0% coinsurance
Continuous blood glucose monitors (CGM) [1]	0% coinsurance

Fitness benefit

Benefit	
Gym/Fitness	Covered

Home care

Benefit	
Home health care[1]	$0 copay

Medical equipment and supplies

Benefit	
Durable medical equipment (DME) [1], such as wheelchairs and oxygen equipment	20% coinsurance

Substance abuse disorder services

Benefit	
Opioid treatment program services[1]	$5 copay

Telemedicine (Administered by Kelsey-Seybold primary and specialty care only)

Benefit	
E-Visits	$0 copay
Video Visits	$0 copay (PCP) $5 copay (specialty, mental health and other providers)
Kelsey Specialty Consults	$0 copay

[1] Services may require prior authorization

[2] Services may require a referral from your doctor

Quick Reference	
Member Services	713-442-CARE (2273) (TTY 711)
Kelsey-Seybold Patient Access Center	713-442-0000 (appointment scheduling)
Transportation	713-KCA-RIDE or 855-931-7433
Optum Rx (prescription drugs)	800-707-8194 or **www.Optumrx.com**
Vision (Spectera/UHC Vision)	877-574-7081 or **https://kca.yourvisionplan.com**
Fitness	877-504-6830 or **www.youronepass.com**
24-Hour Nurse Line	713-442-0000
MyKelseyOnline (MKO) **Helpline**	713-442-6565

REQUIRED INFORMATION

KelseyCare Advantage, a product of KS Plan Administrators, LLC, is an HMO and POS Medicare Advantage plan with a Medicare contract. Enrollment in KelseyCare Advantage depends on contract renewal.

PRE-ENROLLMENT CHECKLIST

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **713-442-CARE (2273)** or toll-free at **1-866-535-8343** (TTY users call 711). Hours are 8:00 a.m. to 8:00 p.m. local time, seven days a week, from October 1 – March 31. From April 1 – September 30, Monday through Friday, hours are 8:00 a.m. to 8:00 p.m. local time. Messaging service used on weekends, after hours, and on federal holidays.

Understanding the Benefits

- ☐ Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services that you routinely see a doctor. Visit **www.kelseycareadvantage.com/TWU** or call **1-866-535-8343** (TTY users call 711) to view a copy of the EOC.
- ☐ Review the Provider Directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- ☐ Review the Pharmacy Directory to make sure the pharmacy you use for any prescription medicines is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
- ☐ Review the formulary to make sure your drugs are covered.

Understanding Important Rules

- ☐ In addition to your monthly plan premium (if applicable), you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- ☐ Benefits, premiums and/or copayments/coinsurance may change on January 1, 2028.
- ☐ Except in emergency or urgent situations, we do not cover services by Out-of-network providers (doctors who are not listed in the provider directory).

Notice of Availability of Language Assistance Services

ATTENTION: If you speak English, free language assistance services and free communications in other formats, such as large print, are available to you. Call 1-866-535-8343. (TTY: 711).

Spanish: ATENCIÓN: Si habla español, hay servicios de asistencia de idiomas y comunicaciones en otros formatos como letra grande, sin cargo, a su disposición. Llame al 1-866-535-8343. (TTY: 711).

Vietnamese: LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-866-535-8343 (Người khuyết tật: 711) hoặc trao đổi với người cung cấp dịch vụ của bạn.

Chinese: 注意：如果您说[中文]，我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务，以无障碍格式提供信息。致电 1-866-535-8343（文本电话：711）或咨询您的服务提供商。

Korean: 주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 1-866-535-8343 (TTY: 711)번으로 전화하거나 서비스 제공업체에 문의하십시오.

Arabic: تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم- أو تحدث إلى مقدم الخدمة

Urdu: دھیان دیں: اگر آپ اردو بولتے ہیں تو مفت زبان میں مدد کی خدمات اور مفت مواصلات

دوسرے فارمیٹس، جیسے بڑے پرنٹ، آپ کے لیے دستیاب ہیں۔ 1-866-535-8343 پر کال کریں۔

Tagalog: PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-866-535-8343 (TTY: 711) o makipag-usap sa iyong provider.

French: ATTENTION: Si vous parlez français, des services d'assistance linguistique et des communications dans d'autres formats, notamment en gros caractères, sont mis à votre disposition gratuitement. Appelez le 1-866-535-8343. (TTY: 711).

Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 1-866-535-8343. (TTY: 711) पर कॉल करें या अपने प्रदाता से बात करें।

Persian توجه: اگر به زبان فارسی صحبت می‌کنید، خدمات رایگان کمک زبانی و ارتباطات رایگان در قالب‌های دیگر، مانند چاپ بزرگ، برای شما در دسترس است. با شماره 1-866-535-8343.(TTY: 711) تماس بگیرید

German: ACHTUNG: Falls Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste und kostenlose Kommunikation in anderen Formaten, wie zum große Schrift, zur Verfügung. Rufen Sie 1-866-535-8343. (TTY: 711).

Gujarati: ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો, તો મફત ભાષા સહાય સેવાઓ અને મોટા અક્ષરો જેવા અન્ય ફોર્મેટમાં મફત સંદેશાવ્યવહાર તમારા માટે ઉપલબ્ધ છે. 1-866-535-8343 પર કૉલ કરો. (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-866-535-8343 (TTY: 711) или обратитесь к своему поставщику услуг.

Japanese: 日本語を話される場合、無料の言語支援サービスをご利用いただけます。アクセシブル（誰もが利用できるよう配慮された）な形式で情報を提供するための適切な補助支援やサービスも無料でご利用いただけます。1-866-535-8343（TTY：711）までお電話ください。または、ご利用の事業者にご相談ください。

Laotian: ເຊີນຊາບ: ຖ້າທ່ານເວົ້າພາສາ ລາວ, ຈະມີບໍລິການຊ່ວຍດ້ານພາສາແບບບໍ່ເສຍຄ່າໃຫ້ທ່ານ. ມີເຄື່ອງຊ່ວຍ ແລະ ການບໍລິການແບບບໍ່ເສຍຄ່າທີ່ເໝາະສົມເພື່ອໃຫ້ຂໍ້ມູນໃນຮູບແບບທີ່ສາມາດເຂົ້າເຖິງໄດ້. ໂທຫາເບີ 1-866-535-8343 (TTY: 711) ຫຼື ລົມກັບຜູ້ໃຫ້ບໍລິການຂອງທ່ານ.

Hours of operation:

October 1 to March 31
8:00 a.m. to 8:00 p.m.
7 days a week

April 1 to September 30
8:00 a.m. to 8:00 p.m.
Monday through Friday

KelseyCare Advantage, a product of KS Plan Administrators, LLC, is an HMO and POS Medicare Advantage plan with a Medicare contract. Enrollment in KelseyCare Advantage depends on contract renewal. Every year Medicare evaluates plans based on a 5-star rating system. All benefits are not available on all plans. Messaging service used on weekends, after hours, and on federal holidays. ©2026 KelseyCare Advantage. All rights reserved.

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