

2027 Important Numbers To Know

MEMBER SERVICES

Your one-stop resource for everything KelseyCare Advantage, from documents and benefit info to tools and more.

713-442-CARE (2273) (TTY: 711)

MemberServices@KelseyCareAdvantage.com

PATIENT ACCESS CENTER FOR APPOINTMENTS

Call for assistance scheduling an appointment or to speak to a registered nurse after hours.

713-442-0000 (TTY: 711)

PREFERRED PHARMACIES

- Kelsey Pharmacy
- CVS
- HEB

OVER-THE-COUNTER (OTC)

PARTICIPATING RETAIL LOCATIONS

- Kelsey Pharmacy
- Dollar General
- Walmart
- Family Dollar
- Kroger
- CVS
- Walgreens

OTC ONLINE ORDERING

KCAOTC.COM

OTC CUSTOMER SERVICE

1-800-688-2719 (TTY: 711)

DENTAL BENEFIT PROVIDERS/UHC DENTAL

844-298-8569 (TTY: 711)

SPECTERA/UHC VISION

KCA.YourVisionPlan.com

VISION SERVICES

Call our KCA Vision Support Center:

877-574-7081 (TTY: 711)

FITNESS BENEFIT

877-504-6830 or YourOnePass.com

TRANSPORTATION

713-KCA-RIDE (713-522-7433)

or 855-931-7433 (TTY: 711)

CONVENIENT CARE

KelseyCare Advantage covers urgent care visits at any urgent care facility nationwide. In addition, we have contracted with the organizations listed below for your convenience.

- MinuteClinic (nationwide)
- Next Level
- CareNow

MYKELSEY ONLINE (MKO) HELPLINE

713-442-6565 (TTY: 711)

Register online: MyKelseyOnline.com



VIRTUAL VISITS

Kelsey-Seybold.com/VirtualHealth



DRUG FORMULARY SEARCH

OptumRx.com



PROVIDER SEARCH

Kelsey-Seybold Clinic Provider Search

