

KelseyCare® ♥ aetna

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**The New Most Affordable  
Plan Built for  
Harris County Employees**

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**KelseyCare ACO Plan**

**Make the better choice!**



The **KelseyCare ACO Plan** gives you the best of both worlds — the annual savings of the Plus PPO Plan with \$0 deductibles and the monthly savings of the Base PPO Plan with \$0 premiums (available for the “Employee” only plan option).

But what really sets the new KelseyCare ACO Plan apart is the care you receive from our network of 940+ Kelsey-Seybold physicians, providers, and specialists. And there’s never a referral needed to see any Kelsey-Seybold specialist.

Your entire care team at Kelsey-Seybold is connected to each other through your electronic health record so they can work together to better manage your care. Plus, primary and specialty care, labs, imaging, and more are all in one place, giving you an easier, more convenient healthcare experience.

# The Care You Need When You Need It



## Give Yourself a Raise!

With the KelseyCare ACO Plan, you can count on **\$0 monthly out-of-pocket premiums** (available for the "Employee" only plan option), **\$0 deductibles for out-of-pocket medical expenses, and flat, predictable copays** for in-network services.



## Your Care Team Is Connected

At Kelsey-Seybold, your doctors are connected to each other and to you. By working together, your care team provides the personalized care you need, plus a more streamlined healthcare experience.

## No Referral Is Ever Needed To See a Kelsey-Seybold Specialist

- 940+ physicians and providers
- 65+ medical specialties
- 40+ locations and growing!



## All in One Place

Discover the convenience of having primary and specialty care, on-site labs, diagnostic services, and more all in one location. Plus, Kelsey-Seybold's regional campus locations bring outpatient surgery and nationally accredited cancer care even closer to home.



## Virtual Care 365 Days a Year

No matter where you are, Kelsey-Seybold care is there. Choose VideoVisitNOW (on-demand), schedule a Video Visit, or start an E-Visit online. Virtual care is available with Kelsey-Seybold providers day or night, 365 days a year.



### **After-Hours Nurse Hotline**

Kelsey-Seybold registered nurses provide answers and reassurance to help you get the care you need after regular business hours and on weekends and holidays.



### **Access, Convenience, and Quality You Can Count On**

With locations all across Greater Houston, you'll find a Kelsey-Seybold location close to where you live or work. Same-day and next-day primary care appointments are available.



### **Access To Houston's Top Hospitals**

Kelsey-Seybold has affiliations with world-class hospitals. This includes facilities with HCA Houston Healthcare, Houston Methodist, Memorial Hermann, St. Luke's Health, Texas Children's Hospital, and The Woman's Hospital of Texas.



### **Saturday Appointments**

Saturday sick-care appointments are available at select locations from 9 a.m. to 2 p.m.\*



### **Emergency Care**

If you need emergency care, your plan includes nationwide coverage.\*\*



### **Nationwide Urgent Care Centers**

If you need urgent care, you have access to Aetna's nationwide, in-network urgent care centers.



### **Behavioral and Mental Health Resources**

Your resources include Aetna's behavioral and mental health network<sup>†</sup>, your primary care physician at Kelsey-Seybold, and The Resources for Living (EAP Program).<sup>\*\*</sup>



### **At Your Service**

Your Kelsey Concierge is here to provide personalized help and answer your questions about the services you need — and more.



### **You Have a Secure Patient Portal**

MyKelseyOnline (MKO) and your MyKelsey App keep you connected 24/7 with Kelsey-Seybold. You can schedule appointments, email your doctor's office, get most test results, and more! You can also schedule Virtual Care — Video Visits, on-demand VideoVisitNOW, and E-Visits.



### **Doctors Who Understand You**

Kelsey-Seybold features a culturally diverse team of doctors who speak 35+ different languages. To learn more about our doctors, visit [\*\*kelsey-seybold.com/find\*\*](https://kelsey-seybold.com/find).

\* Kelsey-Seybold Clinic days and hours may vary by location. Please visit [kelsey-seybold.com](https://kelsey-seybold.com) for specific details.

\*\* Benefits may vary by plan. Please refer to your carrier for specific plan details.

† No referral required.

## Commonly Used Terms:

**Premium** – the amount you pay for your health insurance every month.

**Deductible** – the amount you must pay for covered medical services before your insurance plan starts paying.

**Copay** – the set amount of money you may be required to pay as your share of the cost for covered healthcare services.



For answers to frequently asked questions, scan this QR code.



 Kelsey-Seybold Clinic®

# Kelsey-Seybold Locations and Affiliated Hospitals

## Map Legend

- Current Locations
- Future Locations 2024-2028
- Affiliated Hospitals

