

Emergency, Urgent, and Same-Day Care **Know Before You Go!**

 EMERGENCY CARE Used in emergencies for life- or limb threatening injuries. Emergency Room / Call 911 Cost: \$\$\$\$\$	 URGENT CARE Used for non-life threatening symptoms or injuries, but still need more immediate attention. Cost: \$\$-\$\$\$	 PRIMARY CARE / CONVENIENT CARE Used for sick, and acute care needs that can be treated same-day. • Kelsey-Seybold Clinic (In-Person and Virtual) Cost: \$-\$\$	  NURSE HOTLINE Call Kelsey-Seybold registered nurses after-hours hotline for advice and assistance on urgent and routine care needs. Cost: \$0 (no cost)
Types of Symptoms Treated: • Chest pain or pressure, heart attack • Broken bones • Head injuries • Seizures • Serious burns • Severe abdominal pain • Shortness of breath • Sudden, severe headache, or paralysis or weakness • Uncontrolled bleeding • Signs of a stroke: slurred speech	Types of Symptoms Treated: • Fever without a rash • Abdominal pain • Cuts (requiring stitches) and minor burns • Persistent diarrhea • Sprains or joint pain, fractures • Persistent vomiting	Types of Symptoms Treated: • Upper respiratory infections, bronchitis • Flu • COVID-19 • Cold, Sinus infections • Skin rashes without fever ear pain • Digestive issues • Chronic disease management • Depression, stress, and anxiety • Urinary tract infections	Types of Symptoms Treated: • The After-Hours Nurse team can help determine if self-care, a scheduled office visit or immediate medical attention is best for your condition. <i>*If you are experiencing a life-threatening medical situation, call 911 or go to the nearest emergency room.</i> CALL 713-442-0000
Know Before You Go! The ER treats life- or limb-threatening health conditions in people of all ages. It is the best option when you require immediate medical attention for a serious life-threatening condition and cannot wait to see a primary care provider.	Know Before You Go! Urgent Care is the middle ground between your primary care provider and the ER. Urgent care is often more expensive than an office visit. Walk-in patients accepted and waiting periods may be longer than your primary care doctor.	Know Before You Go! Same-day and next-day primary and virtual care appointments are available with Kelsey-Seybold providers to treat non-emergency illnesses and injuries that can wait. Kelsey offers extended, weekend and holiday hours for patients.	Know Before You Go! The After-Hours Nurse Hotline is manned by Kelsey-Seybold registered nurses who have access to your medical record. Call 365 days a year after regular business hours, weekends, and holidays.